

## Mark Your Calendars

## November 2016

1st Assessments Due

2nd Covenants Committee - 6 p.m. at WP

3rd ARC - 2 p.m. at WP

7th Pool Committee - 6 p.m. at WP Landscape Committee - 7 p.m. at WP

12th CRCA Office Open - 9 a.m. - 1 p.m.

15th Board of Directors Meeting

6:45 p.m. at CC

17th ARC - 7 p.m. at WP

24th Happy Thanksgiving!

CRCA Office Closed

25th CRCA Office Closed

### December 2016

1st ARC - 2 p.m. at WP

5th Pool Committee - 6 p.m. at WP

Landscape Committee - 7 p.m. at WP

7th Covenants Committee - 6 p.m. at WP

10th Photos with Santa 10 a.m.-2 p.m. at CC

15th ARC - 7 p.m. at WP

20th Board of Directors Meeting

6:45 p.m. at CC

23rd CRCA Office Closed

25th Merry Christmas!

26th CRCA Office Closed

# 2016 Annual Meeting Results

Thank you all who attended this year's CRCA Annual Meeting held at Twin Peaks Elementary on Tuesday, October 18th. The past year's Board of Directors and the Committee Chairpersons gave their reports for the year and thanked everyone in the community who donates their time to contribute to the success of the community.

The results in order of vote count are as follows:

Doug Childress 526 votes
Al Diaz 409 votes
Bob Vollbrecht 389 votes
John Lambert 380 votes

Congratulations to the 2016-2017 CRCA Board of Directors.

Doug Childress | Bill Cicala | Bill Dawes | Al Diaz

John Lambert | Marilyn Stimpson | Bob Vollbrecht

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## Last Call!

Lost & Each year there is a Found bounty of forgotten items left behind at the community pools, which ultimately ends up in the lost & found graveyard. We encourage anyone who may have left behind any items at the pool over the past year to please come by the office (or call) to check and see if your lost possessions are here to claim. We will be donating and/or discarding all unclaimed items on December 1st, so be sure to check for your lost items before the end of November!

## Cookies & Carols

Sanctuary Church will be doing Cookies and Carols on Saturday, December 10, at 5:00 p.m. at Windmill Park. Join us in the park to sing carols, or join a group of us as we carol in the neighborhood. Neighborhood carolers will meet back at the park between 5:45 and 6:00 p.m. for a closing song, as well as cookies and cocoa.



## September & October Recap:

## Meetings At A Glance

The following are highlights from the regular meetings of the Board of Directors held September 20, 2016 at the Community Center. October 11, 2016 Meeting was not held due to lack of business items to discuss. Completed minutes will be posted to the website after they are approved at the next appropriate meeting. A copy of approved minutes may also be requested from the office. Recordings of all meetings will be retained for a period of 30 days following posting of approved minutes to the website.

## **Board Actions**

At the September 20, 2016 meeting, the Board approved several Covenants Committee

recommendations for fines and pool use suspensions for various unresolved violations; approved 2016 Election Procedure; approved removal of dying saguaro cacti; approved replacement of split-rail fence in Copper Moon; approved replacement of drip irrigation system around Windmill Park office; approved repair and painting of Community Center pool area wall.

## Manager's Report

The community manager provided his report to the Board which included the status of all projects recently completed and/or currently underway since the previous Board meeting.

## Sunflower Fine Arts & Crafts Festival 2016

By Linda Jordan, Chairperson



Mark your calendars! The 16th Annual Fine Arts & Crafts Festival will be held on November 4th and 5th from 9:00 a.m. to 3:00 p.m.

Invite your friends and family to attend this amazing event. There will be over 30 resident artisans presenting beautiful high quality handcrafted items. This is the perfect opportunity to buy holiday gifts or treat yourself to something special. You'll find jewelry, ceramics, quilted items, photography, knitted and crochet purses and totes, greeting cards, dichroic glass jewelry, acrylic paintings, mosaic art and so much more.

Plan on having lunch on the back patio, The Station Pub & Grill is planning a great menu for us. The Fitness Club is sponsoring a bake sale.

The Fine Arts and Crafts Festival is located in our club house at 9401 N. Sunflower Park Drive. For more information please call Linda Jordan at 572-1705.

# Help Feed Marana!

**Continental Ranch** 

is hosting a

# Food Drive

November 1<sup>st</sup> - 21<sup>st</sup>

Thanksgiving is best known for giving thanks for what you have and then enjoying a feast afterwards. Unfortunately, some families do not have the pleasure of having this feast. To help the less fortunate families in our community, CRCA is holding a food drive until November 21st. Help give a thanksgiving to those who otherwise wouldn't have one.

Please bring nonperishable food donations to the Windmill Park office, 9150 N Coachline Blvd

All donations benefit the Marana Food Bank.

Let's Give Thanks and Give Food!

## 2016 CRCA Adopt-a-Family



The holidays have arrived, and as wonderful as the holiday season may be, they can also be stressful, especially for families facing financial hardships. Over the past several years, CRCA has helped numerous local families in the Continental Ranch community through its Adopt-a-Family program. Families in need have been donated a Christmas they never thought they would have, thanks to participation from all the kind and gracious members throughout the community. Over the years many tears of joy have been expressed by the adopted families.

Once again CRCA is asking for the Community's participation during the month of December. A local family in need will be adopted this season and an Angel Tree will be placed at the Windmill Office for them. The families' needs will be posted as "wishes" on the Angel Tree in the CRCA office. If you would like to participate in brightening the season for these less fortunate local families, please stop by the office and visit the Angel Tree. The tree is filled with gift suggestion tags that give the clothing sizes and gift wish lists specific to the families being adopted.

It is often quite difficult for CRCA to identify families in genuine need because most are too private about their financial hardships. During the month of November, CRCA will be working to identify families for this year's program. Thank you to all those who have been kind enough in years past to help us locate struggling families and determine their needs. As always, food donations will be accepted and donated to the Marana Food Bank. The outpouring of generosity from the CRCA Community is always truly amazing.

CRCA generosity from years past





# Winter Wonderland CRCA Decorating Contest

As always, competition this season is expected to be intense! Each year more and more residents take their decorating to the extreme and compete for the best in show. Holiday lights and decorations are becoming more and more creative and beautiful. The CRCA Board of Directors hopes everyone will have fun this year and give passersby a wonderful show of eye candy throughout evenings this December.





Do you think you have the best decorated house during the holidays? If so, this contest is for you! It's that time of year again to give our residents a treat this holiday season by turning CRCA into a Winter Wonderland.

Houses will be judged on **Wednesday December 14th between 6:30-8:30pm.** Any and all decorations are always appreciated during the holiday season, but if you think your house shows the most holiday spirit, please fill out the form below for your chance to win a gift! You can't win if you don't play – so sign up now!

**Would you like to be a judge?** We're always looking for more volunteers to help judge the decorated houses. (Sorry, participants in the contest cannot be judges.)

Please contact the office if you'd like information about joining the contest judges. 520-297-7600

## Holiday Decorating Contest Registration Form

If you would like to participate, please fill out this registration form and return it to the CRCA office by Monday, December 12th. You may also send an email to <u>continental.ranch@yahoo.com</u> to register your house. Houses that do not fill out a registration form will not be included in the judging.

Name:			Phone:		
Email addro	ess:				
Address:					
Offic	ce Use Only: Date:	Parcel/Lot:	Entered on Master List:		



Bring in a non-perishable food item for the Marana Food Bank and receive your photo with Santa



## DECEMBER 10TH 10:00AM TO 2:00PM

Community Center 8881 N. Coachline Blvd

No reservations required. For questions, please call (520)-297-7600.



## Home Landscaping Tips

The holiday season is upon us. This is one of my favorite times of the year, but it can also be a frustrating time.

I like the brisk mornings and the smell of fires from the fireplaces from the night before. I also like the multitude of flowers available to us during the cooler months, as well as the freshness of Rye grass compared to Bermuda grass.

Christmas cactus and Poinsettias will start to arrive at the stores soon. Both of these plants are relatively easy to care for. Neither one likes freezing temperatures or direct sunlight. Christmas cactus can last for years by treating them like a house plant. They go into bloom when night-time hours are about equal to day-light hours, around this time of year. Once they start to show signs of buds stop fertilizing until spring. Let the soil get slightly dry between watering, and keep them in bright area out of direct sunlight. You can keep them outside on the patio, but if it gets below freezing, bring them inside. When spring comes along keep them in a bright area and start to fertilize just like you would a houseplant.

Poinsettias are treated as annuals. In other words, once the season is over, just throw them away. Some people like to try to grow them year round, but usually with limited success. Poinsettias will let you know pretty quickly if you aren't watering them enough; the leaves wilt dramatically. If it gets to that point, the plant never really looks great again. Keep the soil moist; don't let it get dry between waterings. Be careful when watering, because more often times than not, they have a pot cover on them which prevents the water from draining. If the plant is left in standing water for a long period of time, the plant will drown. Seeing that poinsettias are a seasonal plant, you can give them just enough water to where not much will drain out. For example a 6" pot might only need 1 cup of water, and an 8" pot might only need 2 cups at a time. I don't recommend this type of watering on regular container plants or house plants, because over time salt will build up in the root zone and burn the plant. But for a seasonal plant like Poinsettia, not enough will build up in the time of the season. Once the plant starts to fade or has lost its colored "leaves", discard it.

The frustrating part about this time of year is the possibility of freezing temperatures. Honestly, not too much can be done about your frost sensitive shrubs. You can try to cover them, but that is usually met with limited success. On the other hand, cactus can be protected either frost cloth or Styrofoam cups over the ends. Some examples of frost sensitive cactus are: Mexican Fence Post, Organ Pipe, Totem Pole, and the Cereus peruvianus varieties. Also be sure to take caution to protect your pipes. Head down to your favorite hardware store and pick up some pipe insulation (get the good stuff, it lasts much longer) before it sells out and you find yourself out of luck. I also like to wrap the insulation with a layer quality PVC tape, which makes the insulation last a lot longer and it looks much nicer. I have seen some pretty scary attempts at protecting pipes with towels, blankets, sleeping bags, and even socks.

If you get ready for the freezing temps now, maybe this season can be one of your favorite times of the year too.

#### -Rob Palfreyman

About the author: Rob Palfreyman is a resident of Continental Ranch, who, over the years has served on the Board of Directors and the CRCA Landscape Committee. Rob has owned companies in and worked in the landscape industry for over 30 years, gaining an extensive knowledge of landscaping practices. Rob currently owns and operates Desert Knight Landscaping, which services residents in and around the Continental Ranch area.

## WEED MANAGEMENT

Weeds can be a homeowner's worst nightmare, conjuring thoughts of back-breaking hours digging and pulling, or compliance notices if they aren't removed. You can avoid both of these headaches very easily this season. Continental Ranch Community Association once again offers the semi-annual program for your common area landscape maintenance contractor, Complete Landscaping, to spray pre-emergent herbicide in your front yard to prevent most weeds before they have a chance to become a problem.





- If no rain occurs within two weeks after the spray is applied, please water in the pre-emergent using a garden hose.
- Application of pre-emergent can greatly reduce the number of weeds that germinate.
- Pre-emergent herbicides are designed to prevent seeds from germinating in the soil - **existing weeds should be removed** prior to pre-emergent application
- Pre-emergent herbicide does not affect living plant material such as trees and shrubs so the rest of your landscape will not be harmed in the process.





## WANT TO KEEP THE WEEDS OUT OF YOUR YARD?

Complete Landscaping will be offering pre-emergent preventative weed spraying for Continental Ranch homeowners at a rate of **\$40.00** per <u>front yard</u>. Spraying will take place Dec 5th - Dec 9th. If you would like to take advantage of this service, please visit the Windmill Park management office and return this form with a check made payable to CRCA by <u>Nov 28, 2016</u>.

If you're interested in this service, please don't miss the deadline!

Name:	
	umber:
Email:	
	Signature:

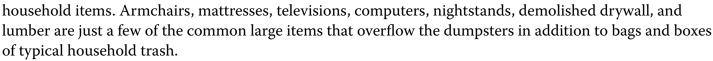
## Help Stop Illegal Dumping

Pop Quiz Question #1 - Did you know that nearby commercial properties which house businesses like Safeway, Walgreens, Goodwill, Dr. Kay's Dental, and the Twin Peaks Veterinary Clinic not only belong to the

HOA, but they also pay assessment dues just like homeowners do? In fact, while homeowners pay less than \$300 per year, these commercial properties each pay thousands of dollars to the Association each year; contributing a significant amount of funds toward keeping Continental Ranch maintained to its high standards.

Pop Quiz Question #2 – Have you ever dropped your trash off in a business's private dumpster? Did you know that you were actually committing a crime by doing it? That's right, whether you're dumping your waste on someone's front door step or putting into their trash dumpster, the offense is the same – illegal dumping.

Unfortunately for these businesses, residents constantly overload their trash dumpsters with massive volumes of



This illegal dumping is more than just an annoyance to the business owners; it costs them money to deal with it. Illegal dumping results in the trash collection companies charging extra fees to the commercial property owners when they have to load these excessive bulk items. Many times, since the dumpsters are so full due to off site waste, additional illegally dumped bulk items are left by their perpetrators on the ground surrounding the dumpsters. Not only do the property owners have to pay extra charges to have the items hauled away, sometimes the items block the garbage trucks from being able to pick up the trash on schedule.



Another issue caused by illegal dumping is that when the dumpsters are packed full to the brim with illegally dumped materials, the businesses don't have anywhere to put their own trash.

Please be a good neighbor and do not contribute to illegal dumping. These dumpsters do not belong to the public and are not for public use. Illegal dumping is blatantly disrespectful, causing much more damage and frustration than you might expect. If you see someone dropping off their

trash into or around one of the commercial property's dumpsters, please be a good samaritan and snap a photo of them committing the crime in action (be sure to get a picture of their license plate too, since that is the only way to track them down). If you witness this type of crime and are able to get photos, please bring the information to the CRCA office, and the office will help file a police report. The commercial properties cry out for our help in stopping illegal dumping!





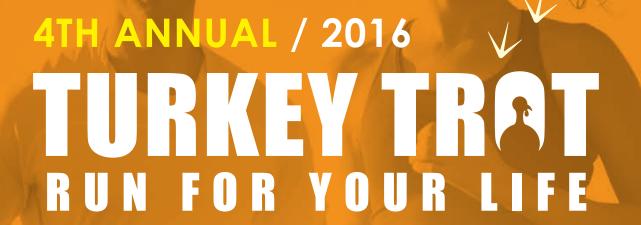
### **November Message from Code Enforcement**

Fall is in the air and the election cycle is wrapping up. What a great time to be in Marana! Please remember that in accordance with Arizona Revised Statutes, we are required to give all political campaigns fifteen days following the elections to have their signs removed from the public right of way. The good news is this should all be done just in time for Thanksgiving on November 24<sup>th</sup>!!

This will also mark the time when our winter residents and visitors begin arriving to enjoy our beautiful winters here in Southern Arizona and the number of outdoor activities, including yard sales, increase in our area. Therefore, we wanted to take a moment to welcome everyone back, wish you all a happy holiday season, and remind you of a few items during this time.

- Regarding yard sales, please ensure that you are holding these events in compliance with Marana Town Code. There is a permit requirement when signage is used. However, there is no charge for this permit and it can be completed through our website. Visit <a href="www.maranaaz.gov">www.maranaaz.gov</a> then select Departments > Development Services > Forms, Permits & Applications > Temporary Qualifying Event Direction Sign. Again, there is no charge for the permit and it serves as an aid for you to ensure all signage is legally and safely placed. Good luck with your events and please remember to clean-up and remove all signage when you are done.
- Regarding parking, please ensure that all vehicles are properly parked. Remember
  that recreational vehicles and trailers are only permitted to be parked on the
  roadway for up to 72 hours to allow time for loading and unloading.
- Regarding property maintenance, please ensure that all tree trimmings, clippings, and piles of brush and debris are properly discarded. Remember that it is a violation to allow piles to remain and that it is a crime to throw this debris over walls or into the washes.

As always, thank you for your continued time and assistance in keeping Marana a clean, safe, and attractive community. Should you have any questions or comments please feel free to contact us at <a href="mailto:codeenforcemeent@maranaaz.gov">codeenforcemeent@maranaaz.gov</a> or (520) 382-2520.



**SATURDAY, NOVEMBER 12** 

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NEW THIS YEAR: Skip the line on event day! Packet Pick-up available on Nov. 10

Electronic timing available upon request (no additional charge)

## **HURRY...FREE RACE SHIRTS -**

If you're looking to burn calories before the holidays or a fun way to train with friends, then Turkey Trot is for you! This event offers both a 5K and 10K race beginning at Crossroads at Silverbell Park. Both courses run along the beautiful Santa Cruz River. Don't forget to get your picture taken with

Sign-up before November 2, 2016 to receive an event shirt FREE with registration.

CHECK-IN: 7:30 a.m.

RACE TIME: 9 a.m.

#### HELP FIGHT HUNGER

Runners bring a donation on event day for a chance to WIN fun prizes! All donations benefit the Marana Community Food Bank.

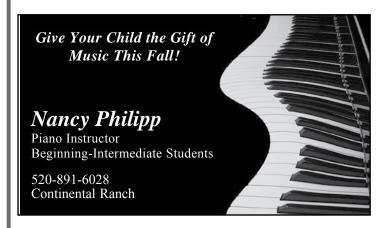
MaranaAZ.gov/run (520) 382-1950

our Turkey mascot!

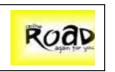
Be sure to check out all of the great opportunities to enjoy this Holiday Season!

Turkey Trot
Marana Food Drive
Adopt - A - Family
Photos with Santa
Cookies & Carols
Winter Wonderland Holiday Decorating





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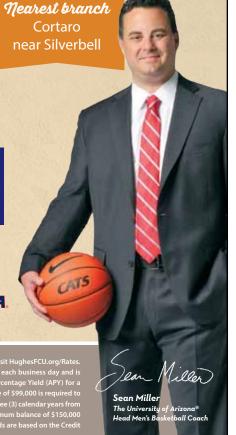
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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 Assessments Due	Covenants Committee 6pm at WP	3 ARC 2pm at WP	4	5 Dog Swim Day 10am - 3pm at WP
6	7 Pool Committee 6pm at WP Landscape Committee 7pm at WP	8	9	10	11	12 CRCA office open 9am - 1pm
13	14	Board & Exec. Meeting 6:45pm at CC Last day to pay assessments	16 Assessment late fee applied	17 ARC 7pm at WP	18	19
20	21	22	23	24 Happy Thanksgiving! CRCA office closed	25 CRCA office Closed	26
27	28	29	30			



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				ARC 2pm at WP	2	3
4	5 Pool Committee 6pm at WP Landscape Committee 7pm at WP	6	7 Covenants Committee 6pm at WP	8	9	10 Photos with Santa 10am - 2pm at CC
11	12	13	14	15 ARC 7pm at WP	16	17 CRCA office open 9am - 1pm
18	19	20 Board & Exec. Meeting 6:45pm at CC	21	22	23 CRCA office closed	24
25 Merry Christmas!	26 CRCA office closed	27	28	29	30	31 crca • page 15

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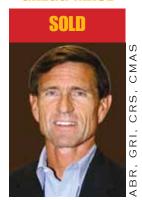






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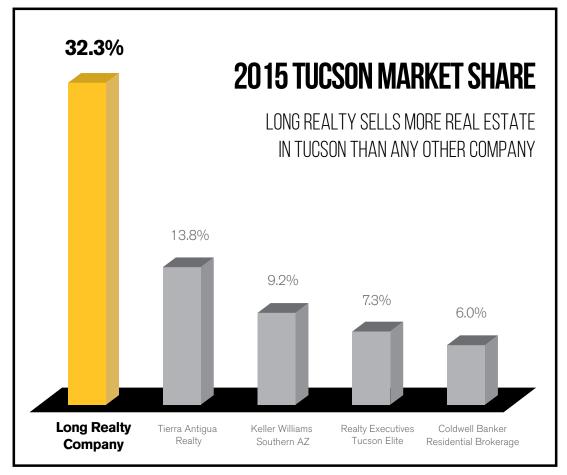
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## The Housing Report



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#### Continental Ranch | October 2016

In the Continental Ranch area, September 2016 active inventory was 32, a 40% decrease from September 2015. There were 22 closings in September 2016, a 12% decrease from September 2015. Year-to-date 2016 there were 217 closings, a 5% decrease from year-to-date 2015. Months of Inventory was 1.5, down from 2.1 in September 2015. Median price of sold homes was \$180,250 for the month of September 2016, down 4% from September 2015. The Continental Ranch area had 17 new properties under contract in September 2016, down 11% from September 2015.

#### CLOSED SALES & NEW PROPERTIES UNDER CONTRACT – CONTINENTAL RANCH



#### ACTIVE LISTINGS AND MONTHS OF INVENTORY - CONTINENTAL RANCH



Properties under contract and Home Sales data is based on information obtained from the MLSSAZ using Brokermetrics software.

All data obtained 10/05/2016 is believed to be reliable, but not guaranteed.

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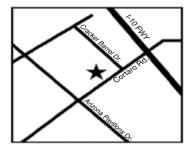
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## **Client Testimonial**

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Jim and Bev DuBois Tucson





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## **Useful Numbers**

## Non-Emergency Marana Police Department

520-382-2000

#### **Poison Control**

520-626-6016

### Pima County Animal

(including for barking dogs)

520-243-5900

### Arizona Game & Fish Department

(to report Coyotes, Bobcats, etc.)

520-628-5376

### Pima County Hazardous Waste

(including green pools on vacant property)

520-243-7999

**CRCA Office** 

520-297-7600

### **CRCA Emergency**

520-780-9163

#### Marana Permits

520-382-2600

AZ Blue Stake

800-782-5348

#### Marana Parks & Recreation

520-382-1950

#### Waste Management

520-744-2600

**Tucson Water** 

520-791-3242

#### **Tucson Electric Power**

520-623-7711

#### Southwest Gas

877-860-6020

#### Mountain View Post Office

Thornydale & Magee

520-744-6720

## Newsletter Policies

The Continental Ranch Windmill is published bi-monthly by the Continental Ranch Community Association (CRCA), and is prepared under the direction of the CRCA Board of Directors. The Windmill strives to maintain a positive message while informing the community of the various projects undertaken by the Board, advertise notices to the community, and promote the accomplishments within CRCA.

#### Letters To The Editor

Letters must be signed and include a phone number for verification. Names will be withheld upon request. Anonymous letters or articles will not be printed. Publication of letters will be at the discretion of the CRCA Board of Directors.

## **Advertising Policy**

The acceptance of a business ad in the newsletter does not constitute approval or endorsement by the CRCA. "The Association reserves the right, in its sole and absolute discretion, to refuse to accept any advertising submittal made by a prospective advertiser of the Association's newsletter or other publications." Ad publication is subject to space availability on a first-come, first-serve policy and could be denied or postponed due to lack of space in a specific issue. All advertising is subject to current Advertising Rates, as adopted by the Board of Directors. All copy for articles and camera-ready advertising is due at the Association office by the 15th of the month. Distribution will be approximately the first week of the following month. Ads may be submitted on Compact Disc (CD) to the management office, or please email continental.ranch@yahoo.com. The preferred file format for ad submissions is PDF, however JPEG is also accepted. For specific ad size dimensions please e-mail the address above for additional information.

### **Advertising Rates**

Business Card \$45

Quarter Page \$75

Half Page \$130

Full Page \$227

Political Ads must have "Paid advertisement. Not endorsed by the CRCA" in at least 8 point type at the bottom of the ad.

<sup>\* 3</sup> and 6 month discounts available

## Management's Message

I hope everyone took time to read through this month's newsletter - we have quite a few things going on over the next couple months! I hope you'll mark your calendars now, since there isn't a December edition of the newsletter to remind everyone about the December activities. In case you missed anything while reading through this newsletter, the list of activities include: Arts & Crafts Fair, Thanksgiving Food Drive, Photos with Santa Food Drive, Adopt-a-Family, Holiday Light Decorating Contest, and Christmas Caroling at the Park. Join the community fun this season!

More exciting news includes a new farmers' market, which launched at the end of October at the Community Center. The new group is still getting established and figuring out what their market dates will be for the upcoming months, which is why we weren't able to include an advertisement in this month's newsletter. The group hopes to bring more than just market booths, and are trying to make a fun festival type atmosphere for the community to enjoy. Keep a close watch for notices as to when the market will be happening!

Also, just in case you happened to miss the advertisement on page 9, the winter season front yard pre-emergent spray service is coming up in early December. If you want to get in on this yard treatment, please be sure to bring a check and your sign up form to the office before the November 28th deadline. Pre-emergent spray never keeps 100% of the weeds away, but when applied consistently every 6-months it will definitely help a lot; the key is making sure to apply the treatment routinely. Most residents who take advantage of this service report positive results, expressing that they would prefer to stop weeds before they start rather than having to pick them after they grow.

We'd like to thank the community for their patience over the past two months while the Windmill Park field has been closed. Unfortunately sometimes is it unavoidable that an amenity will have to undergo renovation and be closed for a period of time. The irrigation project was the primary reason that the field was closed, and it needed to be done during a specific time of year so that it would have less of an impact on the grass. Following the irrigation project, it was time for the winter rye grass to be seeded. When the rye grass seed is germinating and getting established, it needs to be left undisturbed by foot traffic. Most years a fence is not used and instead, 'keep off grass' signs are used. Most folks simply ignore the signs; with the fence already in place, it was left up for the duration of the seeding process.

Happy Holidays from your Board of Directors and the staff at HOA Management Solutions!

Josh Seng, Community Manager On behalf of Aime, Paula, Ryan and Stephen Address 9150 N. Coachline Blvd.

Tucson, AZ 85743

Phone (520) 297-7600

Fax (520) 297-7917

Web www.CRCATucson.com

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Office Hours:

Monday-Friday, 8 a.m. to 6 p.m. Saturday, 9 a.m. to 1 p.m. (once per month) Sunday, Closed

The office is open one Saturday per month. We accept payments by check or money order.

In case of emergency, please call (520) 780-9163 and follow the prompts. This number is not for reporting violations or dealing with delinquencies.

## DOGDAY AT THE POOL!

Come have a woofin' good time at Windmill Park pool



With the summer season coming to an end and the pools closing down for the winter, Continental Ranch is offering one last day for swimming - for the dogs!

If you're a Continental Ranch resident and would like to bring your dogs out for a fun activity, mark your calendar and don't miss Dog Day at the Pool.



To ensure safety of all dogs, you will be required to pre-register at the office during the week prior to the event.

Registration requirements are easy!

Stop by the CRCA office to sign a liability release waiver. Be sure to bring your photo ID and proof that your dog is current on all vacinations.

If you'd like your furry pal to participate, please be respectful of other dog owners by making sure that your dog(s) are:

- At least 6-months old
- Spayed or neutered
- Friendly and used to group play
- Capable of safely swimming



Dogs that are not actively enjoying the pool must be on leash.

Please keep in mind that if you do not pre-register at the office, you will not be allowed in the pool area with your dog.



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