# CONTINENTAL Ranch

the windmill

### May 2013 Edition www.crcatucson.com

### Mark Your Calendars May 2013

- 1st Covenants Committee 6 p.m. at WP Assessments Due
- 2nd ARC 7 p.m. at WP
- 6th Pool Committee 7 p.m. at WP
- 7th Landscape Committee 7 p.m. at WP
- 8th Finance Committee 6:30 p.m. at WP
- 11th CRCA Office Open 9 am - 1 pm
  - th ARC 2 p.m. at WP

Board Meeting 6:45 p.m. at CC

Assessments Late Fee Applied

Presort Standard US Postage PAID Tucson, AZ Permit #80

### President's Report - Peggy Bracken 1st Vice President

With the hot weather approaching the pool sure seems to be busy! I think we have such beautiful pools here and it's always terrific to see so many people enjoying them. Something we all need to be cognizant of is the pool rules. The pools are a great benefit and enjoyment to a lot of people, but abuse of the rules ruins that. Breaking these rules will now result loss of pool privileges for a month and also a fine. In previous years our association has spent as much as \$60,000 per year for pool monitors, which are essentially "babysitters for adults". Hopefully with stronger penalties for breaking the rules, everyone will simply behave themselves and we can conserve our association funds. If you observe inappropriate behavior please report it to the office with the specific time and day of the occurrence so we can review the security tapes to see if any action is required. With that said, I hope this leads to a more enjoyable pool experience for everyone -- Cheers to a great summer ahead!

Recently there have been several false rumors spread about the current Board of Directors and association business. You may have read about this in the March Windmill Newsletter. This Board has worked extremely hard over the years to improve the atmosphere in Continental Ranch and has made great strides in an effort to improve the values within our community. There is currently a small number of individuals circulating false and misleading statements. How much does this cost the Association? Well, so far the Association has been forced to spend \$4,000 of your money on defending the unfounded allegations of these individuals, who continue to spread false rumors to an otherwise peaceful community.

Those of us who have lived in Continental Ranch remember when there were hundreds

Continued Page 2

Continental Ranch Community Association 9150 N. Coachline Blvd. Tucson, AZ 85743

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### President's Report Continued..

of unhappy homeowners attending Board meetings, now there are many who complement this Board for the work they do. The intent of this Board is to maintain the values of properties within this community and make it an enjoyable place to live. We feel we have accomplished this goal and done so without any increases to our association dues. The Board would like to thank all of you who have worked in making this community a great place to live at this moment and in the future.

Our landscape committee has worked very hard in making our community nice and colorful. The committee will be working in identifying what plants did not make it through the harsh freeze this past winter. The committee wanted to give ample time to see what plants would grow back before making their decision on replacements. The board would like to thank everyone for their patience while there are some missing plants in the area.

On Saturday April 20th the area enjoyed the first (of many to come) block party held at Windmill Park. Food trucks were located in the parking lot area, at the end of the football field along Coachline. The trucks are self-contained and do not cost the community anything to enjoy these events. I'm really looking forward to seeing these become a monthly community event!

### **Assessment Dues** Monthly Payment Option

Would monthly payment be easier for you? Currently, the Association billing is set for semi-annual assessments, which saves the Association's funds



by reducing processing and the number of mailings that are done each year. CRCA realizes that monthly payments are easier for many folks to work into their budgets, rather than lump semi-annual payments. If this is the case for you, CRCA wants you to know that you can always make monthly payments in advance of the billing date, throughout the billing cycle, and CRCA Management will credit the payments to your account. Currently the dues are \$148.50 per 6-months, which works out to \$24.75 per month. Call or stop by the office if you would like further details!

# Gearing Up for the Summer Season!







Two big projects at the Community Center Pool reached completion just in time for the May 1st opening of the Community Center Pool. For those readers of The Windmill who have been following the saga of the Kiddie Pool Shade Structure, the tale is now complete – and shade is restored to the kiddie pool. Early last year, the mount for one of the structural posts was found to be failing due to poor installation design. Thorough investigation found the original structure had not been properly mounted, there were no footers and the poles had simply been bolted to the pool deck.

Numerous bids were obtained from many different companies, comparing the costs of buying a brand new replacement structure, exploring different types of structures, and also for refurbishing the existing structure and installing it properly. Ultimately the option to refurbish and reinstall the old structure was the winning selection.

The old structure was taken down and hauled off site for a complete overhaul which included striping down the old finish, replacing the bases of the posts, and

powder coating the entire structure using a special coastal primer to help combat rust in the future. The structure and installation was fully engineered by the contractor, and approved permitting done through the Town of Marana. The footers used an epoxy coated rebar cage to help withstand the moisture which is unavoidable around the pool area. Most parents who enjoy the shade may not appreciate the effort and diligence invested in this project, but hopefully the Community will see long lasting durability with the newly refurbished shade structure.



The second project of importance which may be less noticed by swimmers was the additional equipment area that was constructed behind the Community Center Pool area. The Pool Committee began noticing that the expensive pool equipment (pool heaters, electrical components, pool pumps, etc) were wearing out much faster than would be expected. The final straw was when two of the heaters literally disintegrated from rust after only a year and a half of service.

The culprit? The corrosive vapors of the pool chemicals deteriorate anything made of steel or iron, so when stored in the small confines of the equipment room with

inadequate ventilation the results were rapid corrosion of the equipment. The Pool Committee allocated a portion of their 2013 budget for building a "quarantine room" to store the chemicals, so that they would no longer compromise the rest of the pool equipment. The hope is that this investment will pay dividends in the future, with longer lasting equipment and components.



# Important Notice about the Pools

Your Board of Directors strives to make this newsletter a positive and informative publication for the Community. Unfortunately, some undesirable situations arise which are necessary to address.

Continental Ranch boasts two beautiful community pool areas, which are shared by the 3,400+ residences belonging to the association. While the pools are recreational areas intended to be enjoyed in various capacities and where fun is encouraged, there are posted rules in place so that everyone can share the enjoyment as well as ensuring the safety for all.

### **LEGAL NOTICE:**

Effective May 1st – anyone observed violating pool rules, whether by Management Staff, Association staff (pool monitors), or on the security camera video, will immediately be asked to leave the pool and will have their pool key and pool privileges suspended for 30 days and a \$25 dollar fine imposed on their CRCA account.

Your Board of Directors maintains a homeowner friendly stance, but understands that without stricter penalties the pool rules become excessively abused and compromise the enjoyment and safety of our community's wonderful facilities.

Parents, please review this policy with your children and families. Residents who bring guests to the pools, please remember that you're responsible for your guests.

### POOL RULES

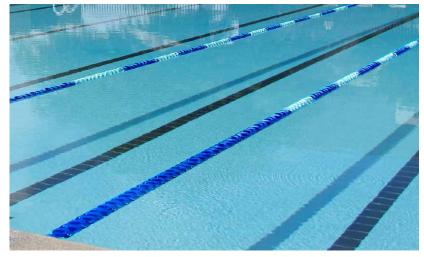
**Kids in the spa** – this is a health & safety concern. Children who have not reached puberty are sensitive to heat and their bodies are not able to tolerate the temperatures in the spa. Parents, please make sure that if your child is under 15 years of age, that they do not enter the spa.

**Hanging on Lap Lane Lines** – the floating "ropes" of blue & white plastic markers that section off the lap lines are tempting for kids (and some adults) to hang on. These lines are not designed to take the extra weight and will break from constant abuse.

Parents please keep track of your children and make sure they are not hanging on the lines.

**Food & Drink** – except for water, no other beverages are allowed. Food, snacks, candy, etc. are all welcomed to be consumed in the parks but not in the pool areas.

**Bicycles, Skateboards, Scooters** – The Association has bike racks for your convenience, located outside the pool areas. No bicycles, skateboards, or scooters are allowed inside the pool gate.



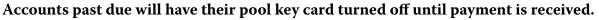
**Five guests per household key** – If you let in others who do not have their key, you will be responsible.

These are just a few of the rules that are most commonly ignored. For the full list, please see the full CRCA Pool Rules, printed on the opposite page.

# Pool Rules

A friendly reminder as the summer pool season heats up!

### **Continental Ranch Swimming Pool Rules**





- 1. Association rules, regulations, and all posted signs must be followed. Lifeguards are not on duty. Swim at your own risk.
- 2. You must conduct yourselves safely and in a manner that does not interfere with the enjoyment of the pool and spa by all participants.
- 3. Pool Staff and others designated by the Board of the Directors have the authority to enforce these rules, and not allow entry to those not willing to abide by them.
- 4. The Windmill Park and Community Center swimming pools are only for the use of residents and their guests. Residents must accompany their guests at all times. Limit of 5 guests per card holder. For larger groups, permission must be received from the Continental Ranch Administrative Office. Authorized staff has the right to limit the number of guests using the facility on any day. Maximum occupancy in swimming pool area is 120 people. No more than 90 people can be in the water at any time.
- 5. Children under 12 years old must be attended by an adult over the age of 18 at all times.
- 6. Children under the age of 15 are not allowed in the spa under any circumstances.
- 7. Proper swim suit attire is required in the pool. No cutoffs or street clothing allowed.
- 8. Do not prop open the gates to the pool or restrooms.
- 9. You must shower prior to entering the pool or spa. Use of soaps and/or shampoos is prohibited.
- 10. Please remember to only walk on the deck. No running or horseplay permitted on the deck or in the pool. Only use appropriate "pool toys" and flotation devices in pool area.
- 11. Do not enter the pool if you have an infectious or contagious disease, open cuts, sores or bandages.
- 12. Children in diapers must wear secure fitting waterproof pants over the diapers.
- 13. No defecating, urinating, spitting, or placing other foreign substances in the pool. Do not swim if you are incontinent or suffering from diarrhea.
- 14. No glass containers permitted in the pool area.
- 15. No food, drinks, drugs, or tobacco are allowed inside the pool area, except for water.
- 16. No pets of any kind permitted in the pool area, except for working "Service Dogs".
- 17. Please deposit all trash in the containers provided.
- 18. Abusive behavior and vandalism is prohibited: No climbing on walls and gates. No fighting. No use of the pool outside of posted pool hours or during inclement weather.
- 19. Bicycles, skateboards, roller skates, roller blades and riding toys must be parked outside the pool area.
- 20. Only use battery operated audio equipment with earphones.
- 21. If using suntan lotion, place a towel over the chair to protect it from oil damage.
- 22. Scuba equipment is not allowed except during class instruction approved by the Board of Directors.
- 23. Keep clear of swimming lanes when used by lap swimmers. Do not hang on or play with lane lines.
- 24. Do not interfere with emergency procedures, accidents or drill exercises, including handling of pool equipment.
- 25. Continental Ranch Community Association and staff is not responsible for valuables left in the pool area.
- 26. Only one card issued per household. Replacement fee charged for lost cards: 1st time \$10, 2nd time \$15, 3rd time, and thereafter \$20.
- 27. Violators of these rules will have their pool privileges suspended and/or be fined by the Continental Ranch Board of Directors.

# **A Word** from the Landscape Committee

Hopefully you have all your bedding plants installed - it's getting hot fast! The same as we do with the cold, we need to be vigilant with our plants in the heat as well. The heat obviously stresses water needs of the plants and a stressed plant is the first one to be attacked by pests. Irrigate properly and reduce the pest infestation.

Even with proper irrigation you will still see some pests. You are probably seeing little orange, yellow or green masses on the fresh new growth of your plants; whether its oleanders, cape honeysuckle, or others. What you're likely seeing are aphids. Aphids can cause some damage, but usually not enough to worry about. I recommend spraying them off with the hose. When the dry heat arrives they usually leave.

More damaging bugs that we are going to be seeing soon are leafskeletonizers. They can kill the infected plant. They eat all the green (chlorophyll) out of the leaves, leaving behind a "skeleton". With no chlorophyll to produce food, the plant dies if it is severe enough. The plants that are commonly attacked are the Texas Mountain Laurel (Sophora secundiflora) and the Arizona Bells (Tecoma species). Bougainvilleas are also susceptible to attack, usually by mites. The key to a good control is to get out in front of it, before the damage appears, with a systemic insecticide prior to infestation. If you wait until after you start noticing signs, you will need to also spray the plants with bacillus thuringiensis (BT for short). The systemic takes awhile to get in the system while the BT is fast acting. Locally, the Rillito Nursery and Garden Center will be able to set you up with what you need.



Irrigation is probably the number one reason for plant failure; either too much, not enough, or both. "Or both"; how can that be? Many people will water their trees and shrubs every day for 15 minutes. Well, every day is too much, and 15 minutes is too little. The proper way to irrigate is to get deep watering infrequently. There is no magic formula I can give you to tell how much to water. Heat, wind, soil type and plant type all come into play when determining how much to water. Just think about a 1 gallon per hour (gph) emitter; if you run it for 15 minutes you are only giving the plant 1qt of water; that is if the emitter is working at 100% and isn't clogged at all. Roots form where the water is, if the water is only in the top 2 inches of the soil that is where the roots will form and die. They will die because they dry out too fast. The water needs to penetrate the soil deeply so the soil doesn't dry out as quickly and the roots will use the moisture more efficiently. A possible starting point is to water 2 to 3 times per week for at least an hour at a time. If you have a slope and the water starts to run down before the hour is up; run it for 30 minutes, let it soak in for an hour, then have a "start time 2" come on and finish the next 30 minutes. The longer and less frequent you can water the better.

Irrigation for bedding plants is a different story. Bedding plants need water every day. I have found that every day for 30 minutes is usually sufficient.

Get to it before it gets too hot. June is our hottest, driest and windiest month.

CRCA Landscape Committee Chairman - Rob Palfreyman

### WEED MANAGEMENT

Weeds can be a homeowner's worst nightmare, conjuring thoughts of back-breaking hours digging and pulling, or compliance notices if they aren't removed. **You can avoid both of these headaches** very easily this season. Continental Ranch Community Association once again offers the semi-annual program for your common area landscape maintenance contractor, Titan Landscape, to spray pre-emergent herbicide in your front yard to **prevent most weeds** before they have a chance to become a problem.





• If no rain occurs within two weeks after the spray is applied, please water in the pre-emergent using a garden hose.

• Application of pre-emergent can greatly reduce the number of weeds that germinate.

• Pre-emergent herbicides are designed to prevent seeds from germinating in the soil - **existing weeds should be removed** prior to pre-emergent application

• Pre-emergent herbicide does not affect living plant material such as trees and shrubs so the rest of your landscape will not be harmed in the process.





### WANT TO KEEP THE WEEDS OUT OF YOUR YARD?

Titan Landscape will be offering pre-emergent preventative weed spraying for Continental Ranch homeowners at a rate of \$47.00 per front yard. Spraying will take place June 3<sup>rd</sup> through June 7<sup>th</sup>, 2013. If you would like to take advantage of this service, please visit the Windmill Park management office and return this form with a check made payable to CRCA by May 27<sup>th</sup>, 2013.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number:

Email: \_\_\_\_\_

Spray has a tan colored tint which will gradually fade.

Signature:

# Continental Ranch Block Party!

Continental Ranch held its first block party on April 20th during the Community Wide Yard sale! Food trucks met up at the Windmill Park to feed many hungry bellies while shopping. Gourmet pizza, Italian Ice, hot dogs, grilled sandwiches, cupcakes and more! Many families and friends came out to enjoy the food trucks while All About Parties provided jumping castles for the kiddies. If you missed out on your chance to try some delicious food, stay tuned for next month's newsletter for the next scheduled block party!





# Trash Service Reminder

It's been over six months since the expiration of the Waste Management contract, yet some residents are still unaware that there is currently no contract or requirement to use a particular waste removal service company. Last October, the Waste Management contract ended. Before the contract ended, the Board held a forum in June and asked trash companies to present their best prices to the community. Ultimately the Board awarded the "Preferred Provider" title to Waste Management after assessing that they gave the best price and service days to CRCA; this resulted in a slight reduction in service



price for residents after the contract expired in October. The "Preferred Provider" title is not carried with any sort of contract, it is simply an honorary title to try and negotiate the best price for residents without binding the Association into an exclusive agreement and allows residents the freedom to choose which ever company they like. The Board did take into consideration the concern of having more than one company running their trucks through the Community, but decided it was not the place of the Association to force residents to use a particular company for trash service.

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# **CRCA Annual Elections**



There are four positions on the CRCA Board of Directors who will be elected at the Annual Meeting on October 22, 2013. Directors' seats coming open are currently held by Peggy Bracken, Marilyn Stimpson, and Karie Westphal. The CRCA Bylaws guide the steps and timeline for the election.

Prospective candidates for election to the Board should fill out the Application for Candidacy application below and turn it in at the office no later than June 17, 2013. Continental Ranch is a strong and vibrant community. Apply for the Board and be a Leader in your association.

· · · · · · · · · · · · · · · · · · ·	ndidacy To The Board Of Directors
Name:	
	Phone number:
	Is your CRCA account balance current?
Motivation to run for Board:	
	are on the Board?
	s governed by the CC&Rs. The Board of Directors is required ow would you approach your fiduciary duty in applying rules
uphold them. YES NO I understand the time commitment of the position to two committee meetings a month. I understand month. YES NO <u>Please return the application to the A</u>	s and understand as a member of the Board, I have a duty to n including attending monthly meetings of the Board and up d this commitment of time may range from 6 to 12 hours per association office located at the Windmill Park or bachline Blvd. Tucson, AZ 85743



# Active Summer Ahead!

Summer is here. Plan ahead with Marana Parks & Recreation.

Summer activities are open for registration. Camps are starting as low as \$30; age groups range from tots to teens. This year the department has worked to expand the summer offerings. From sports camps to Zumba, there is something to keep the whole family off the couch and active.

Browse all summer activities at www.marana.com/recreation or call (520) 382-1950.

# Splash 'N' Dash Returns

Challenge yourself this summer at Marana's Splash N' Dash Aquathons.

Starting the evening of May 23, the Town invites you to participate in bi-weekly, Thursday night swim/run events at Ora Mae Harn Park. Each event consists of 200, 400 or 800 yard lap swims followed by a ½, 1 ½ or 3 mile run. Durations are based on age brackets. Ages six and up



are welcome and registration is only \$5 per event. Online registration for the Splash 'N' Dash is already available. There will be six events in total, allowing the family to train and stay cool this summer.

Event Dates: May 23, June 6, June 20, July 11, July 25, August 1



# **A Valuable Message** from Marana Police Department

Residents of Continental Ranch tend to agree that CRCA is one of the safest neighborhoods in the Tucson Metro area, but unfortunately no neighborhood is completely immune to criminal activity.

Marana Police Department warns us that nearly ALL auto "break-ins" in Continental Ranch are actually a result of vehicles whose owners simply left their vehicle doors unlocked and valuables inside became easy swipes. The Marana Police Department begs residents - please don't set yourself up to become a victim; LOCK your vehicles!

Another note from Marana PD is the high number of garage doors left up and open overnight. These are another easy target for theft. To a would be thief, a garage door left wide open overnight is like leaving an open cookie jar within easy reach of a child. Implementation of just a few simple practices can make a world of difference in avoidance of becoming a victim.

# Seniors And Retirees Of CRCA

The month of May brings many special days for us as we both reminisce and look ahead—days planning summer vacations with family and friends, lots of memories to share, days of paying homage to our military families for sacrifices made, days of sharing in the wonders of the beauty around us. We take great pride in gathering on Thursday mornings for coffee and yummy pastries, laughs and giggles, as well as more serious "stuff." We encourage the many senior adults living in and around Continental Ranch to join us, bring new friendships into our lives and share new activity ideas for all of us to enjoy!

During April, we enjoyed the wonders of nature with an outdoor pot luck meeting at the Crossroads Park. The weather cooperated, there were others out dog walking or simply enjoying the sunshine, and we had a great turnout complete with great food, great music, great fellowship! Joan hosted the first-ever "Girls Night Out" with a pajama party reminiscent of our teen years!! What fun! We were also treated to a special gathering at Val and Richard's home, and thank them for their great hospitality. Boxes of "goodies" for our military personnel were prepared and shipped, thanks to many in our group who took time to gather the needed items and ship them to family and friends serving overseas.

Our Activities Committee has launched into some new activities for us for the summer months, and we will share these ideas with you each month, so you may mark your calendars and then sign up for these special activities during one of our meetings. Meanwhile, during the month of May, we will have our usual meeting and games activities at Rn'J on the 2nd-9 a.m. for socializing, 9:30 a.m. for the actual meeting; a trip to the Bisbee Copper Mine on the 7th, including luncheon at the Copper Queen Hotel with car pools leaving about 9:30 a.m.; regular meeting including celebration of May birthdays and games on the 9th; Gaslight Theater on the 15th, with early birds heading for Macayo's for 5 p.m. dinner; regular meeting on the 16th; attending a 3p.m. concert at St. Andrews Presbyterian Church on Sunday the 19th ; regular meetings/games on both the 23rd and 30th, and dinner at El Coral on Wednesday the 29th at 5 p.m.

### This 'N That

We note several days of celebration during this month—May Day on the 1st, Cinco de Mayo on the 5th, Mother's Day on the 12th (don't forget that one, Dad!!), Armed Forces Day on the 18th. Activites are scheduled throughout the city for all these special days.

Then, we look seriously at the true meaning of Memorial Day, since we tend to forget that we have an obligation to uphold. Memorial Day is honored this year on the 27th of May. The first observed Memorial Day was on 30 May 1868, with graves of Union and Confederate soldiers at Arlington National Cemetery being decorated with flowers. Over the years, the observance changed from honoring Civil War soldiers at Arlington to a nationwide day of honoring all Americans who died fighting in all wars.

More than 1.5 million men and women have lost their lives throughout history fighting for our freedom We can never reimburse the price they paid through their service in the U.S. armed forces and most of us cannot fully comprehend the sacrifices and forced adjustments placed on their families. America's patriots shed their blood in defense of our nation's core values of freedom, justice and equality and also in defense of the U.S. flag that symbolizes those We can and must honor America's war values. dead on Memorial Day, not only by flying our flags but perhaps in attending and/or participating in one of the many tributes planned throughout the city. In leading by example, we can teach our children and grandchildren, as leaders of tomorrow, that freedom is not free.

### Thought For The Day

A lady confused her Valium with her birth control pills. She had 14 children, but she doesn't really care!! Remember all mothers everywhere, and all of us who are mothers--HAPPY MOTHER'S DAY!



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 Covenants Committee 6pm at WP Assessments Due	2 ARC 7pm at WP	3	4
5	6 Pool Committee 7pm at WP	7 Landscape Committee 7pm at WP	8 Finance Committee 6:30pm at WP	9	10	11 CRCA Office Open 9am-1pm
12 Happy Mother's Day	13	14	<sup>15</sup> Last Day of Assessments Grace Period	16 ARC 2pm at WP Board & Exec. Meeting 6:45pm at CC <b>Late Fee</b> <b>Applied</b>	17	18
19	20	21	22	23	24	25
26	27 Happy Memorial Day CRCA office closed	28	29	30	31	

# June 2013

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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3 Pool Committee 7pm at WP	4 Landscape Committee 7pm at WP	5 Covenants Committee 6pm at WP	6 ARC 7pm at WP	7	8
9	10 Block Party 5-8pm at Windmill Park	11	12 Finance Committee 6:30pm at WP	13	14	15
16 Happy Father's Day	17	18	19	20 ARC 2pm at WP Board & Exec. Meeting 6:45pm at CC	21	22
23	24	25	26	27	28	29 CRCA office open 9am-1pm
30						



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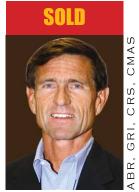
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## **Selling the Ranch Since 1995**

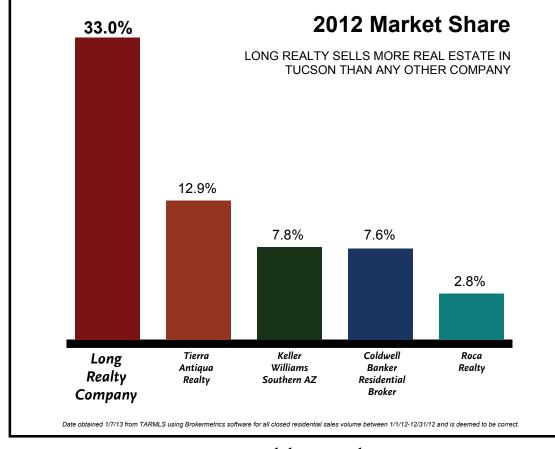


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### LOOK WHO'S SELLING CONTINENTAL RANCH & RESERVE! **BRIGITTE JEWELL \$\$** Multi-Million Dollar Producer **\$\$** Brigitte has SOLD over 69 Million \$\$\$ of real estate in Continental Ranch/Reserve Areas! More than ANY AGENT from **ANY COMPANY** in all of Tucson! I can sell your home too....Ask me how!! >The top producing and selling agent in Continental Ranch/Reserve >The top listing agent in Continental Ranch/Reserve >Full time agent with a team of full time professional associates >CSSN-Certified Short Sale Negotiator >My proven, effective marketing plan will get your home SOLD >Ask about my FREE Home Staging Service >Resident of Continental Ranch >Buying & Selling? I can save you top dollar!

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Judy Ibrado Realtor® ABR, SFR (520) 301-8455 jibrado@longrealty.com



### **Client Testimonial**

I am a first time home buyer and was undecided on who I should use for an agent. I interviewed three agents and decided on Judy Ibrado. She is dedicated and makes you feel like you are her only client. Judy goes above-and-beyond the call of duty. She is professional and yet fun to work with. She made the home buying process enjoyable while educating me along the way. I would not hesitate to recommend her to anyone interested in purchasing a home.

Lori Gardner Tucson

### Don't delay, call me today!



# **Useful Numbers**

#### Non-Emergency Marana Police Department

520-382-2000

#### **Poison Control**

520-626-6016

#### **Pima County Animal**

(including for barking dogs) 520-243-5900

#### Arizona Game & Fish Department

(to report Coyotes, Bobcats, etc.) 520-628-5376

#### Pima County Hazardous Waste

(including green pools on vacant property)

520-243-7999

#### **CRCA** Office

520-297-7600

### CRCA Emergency

520-780-9163

#### Marana Permits

520-382-2600

#### AZ Blue Stake

800-782-5348

#### Marana Parks & Recreation

520-382-1950

#### Waste Management

520-744-2600

#### **Tucson Water**

520-791-3242

#### Tucson Electric Power

520-623-7711

#### Southwest Gas

877-860-6020

#### **CRCA Seniors Group** 520-572-1141

### Newsletter Policies

The Continental Ranch Windmill is published monthly by the Continental Ranch Community Association (CRCA), and is prepared under the direction of the CRCA Board of Directors. The Windmill strives to maintain a positive message while informing the community of the various projects undertaken by the Board, advertise notices to the community, and promote the accomplishments within CRCA.

### Letters To The Editor

Letters must be signed and include a phone number for verification. Names will be withheld upon request. Anonymous letters or articles will not be printed. Publication of letters will be at the discretion of the CRCA Board of Directors.

### **Advertising Policy**

The acceptance of a business ad in the newsletter does not constitute approval or endorsement by the CRCA. "The Association reserves the right, in its sole and absolute discretion, to refuse to accept any advertising submittal made by a prospective advertiser of the Association's newsletter or other publications." Ad publication is subject to space availability on a first-come, first-serve policy and could be denied or postponed due to lack of space in a specific issue. All advertising is subject to current Advertising Rates, as adopted by the Board of Directors. All copy for articles and camera-ready advertising is due at the Association office by the 15th of the month. Distribution will be approximately the first week of the following month. Ads may be submitted on Compact Disc (CD) to the management office, or by e-mail to jocelyn@ hoamanagementsolutions.com. The preferred file format for ad submissions is PDF, however JPEG is also accepted. For specific ad size dimensions please e-mail the address above for additional information.

### Advertising Rates

Business Card	\$45
Quarter Page	\$75
Half Page	\$130
Full Page	\$227

\* 3 and 6 month discounts available

Political Ads must have "Paid advertisement. Not endorsed by the CRCA" in at least 8 point type at the bottom of the ad.

# Management's Message

I'm continually impressed with the seemingly endless supply of important projects that require attention here in Continental Ranch, although with a community this large it's par for the course. In between the juggling of these special projects, helping residents who need assistance, and coordinating maintenance of the landscape, pools, and facilities, also comes our covenants enforcement duties. Following the instructions of your Board of Directors, for the last couple years we've been practicing the friendly "call first" policy for handling CC&R violations – a method that seems to be generating a very positive response from residents. One thing that helps us be able to follow this method is having up-todate phone number records for everyone. Not only can we call you for notice on CC&R warnings, but if there is ever an emergency situation at your property it can be a huge advantage if your number is on file with us at the office. These numbers are held in strict confidence in the CRCA database, and are only used by our staff for Association matters. I can't express how many times we've received calls from good samaritans who notify us about a neighbor's property with water gushing out from under the garage door, or other similar emergencies – these are times when it can make a huge difference if we can track down an owner promptly to alert them. If you have just a few moments of time, please call or email our office and check that we have current phone records for you and your household. 😊

I'm sure by now, if you've read the rest of this month's edition of The Windmill newsletter, you're starting to tire of numerous mentions about the new pool rule violation policy. I can't avoid including this in my message however. Our staff strives to be friendly with everyone living in CRCA, but we will have to be firm with this new pool policy. If you are a regular who visits the pools, please help your fellow pool users avoid getting suspended by kindly spreading the word the pool if you see anyone doing something that will get them suspended from the pool. Furthermore, if you do see any unacceptable behavior occurring at the pool, please let our management staff know while it is happening so we can address the situation.

Best Regards,

Josh Seng Community Manager On behalf of Aime, Jocelyn, Paula & Stephen

Address	9150 N. Coachline Blvd. Tucson, AZ 85743			
Phone	(520) 297-7600			
Fax	(520) 297-7917			
Web	www.CRCATucson.com			
E-mail	continental.ranch@yahoo.com			
Josh Seng, Community Manager josh@hoamanagementsolutions.com				
Aime Salinas, Accounts Manager aime@hoamanagementsolutions.com				
Paula Bellina, Homeowner Covenants Liaison paula@hoamanagementsolutions.com				
Stephen Hinchliffe, Project Coordinator stephen@hoamanagementsolutions.com				
Jocelyn Canovali, Office Assistant jocelyn@hoamanagementsolutions.com				
Office Hours: Monday-Friday, 8 a.m. to 6 p.m. Saturday, 9 a.m. to 1 p.m. (once per month) Sunday, Closed				
The office is now open one Saturday per month. We accept payments by check or money order; however, we will not handle any ARC issues.				
<b>In case of emergency</b> , please call (520) 780- 9163 and follow the prompts. This number is not for reporting violations or dealing with				

delinguencies.



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