

### Mark Your Calendars May 2012

1st Landscape Committee 7 p.m. at WP

2nd Activities Committee 6 p.m. at CC Covenants Committee 6 p.m. at WP

3rd Seniors 9 a.m. at CC ARC 7 p.m. at WP

7th Pool Committee 7 p.m. at WP

8th Finance Committee 6:30 p.m. at WP

10th Seniors 9 a.m. at CC

12th CRCA Office Open 9 a.m. - 1 p.m.

17th Seniors 9 a.m. at CC
ARC 2 p.m. at WP
Board & Executive Meeting
6:30 p.m. at CC

24th Seniors 9 a.m. at CC

31st Seniors 9 a.m. at CC

# **President's** Report

-John Lambert

I would like to take the time to thank Jocelyn with our management company for all the hard work she put into the Easter egg hunt at Windmill Park. This event was not something put on by the Activities Committee as when it was needed to be organized there were no members on the committee. The BOD told Jocelyn to take the ball and run with it and from what I was told she scored a touchdown. Good job Jocelyn- the BOD and all the children who participated thank you.

Five years ago this October there was an "exclusive contract" signed with Waste Management to provide garbage collection services to CRCA. This was supposed to provide lower rates to the homeowners than could be negotiated individually- such has not been the case. This action was "the straw that broke the camel's back" to the homeowners of CRCA and resulted in the BOD that signed the contract to be presented with a recall petition. All but two of the BOD members resigned and led this community to court to settle differences. There are no more "exclusive contracts" allowed in CRCA by a resolution of this BOD- all contracts must be cancellable with 30 days notice. The Waste Management contract will expire in October of 2012. In an effort to gather homeowner input we have invited those waste collection companies interested in providing garbage collection services to the homeowners of CRCA at a public forum on June 23, 2012. We have

Continued Page 2 ▶

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# President's Report Continued...

asked them to bring their best proposals forward so that all can see what is being offered. The BOD will evaluate the proposals and gather input from homeowners before deciding on a course of action. An exclusive contract would eliminate home owner's choices as to who they want to provide garbage collection- with the current resolution in place this will not and cannot happen.

A preferred provider contract would seem to be the wise choice- this would give us all the ability to seek lower rates by having a larger number of customers. This would in no way take away an individual's right to choose who they prefer. Please plan on attending to have your questions answered.

With the warm weather upon us it is nice to see the new plantings blooming along Twin Peaks Road and in the entryways to parcels. Windmill Park has never looked as good as it does now in the 9 years I have lived here. Thanks to the landscape committee for the great job they have done.

# Easter Egg Hunt

# **Great Success!**

This year's 3rd annual Easter Egg Hunt was a huge success! Over 300 families came out to enjoy the great weather and fun activities! The Easter Bunny was hopping around for pictures with kids and families, meanwhile 6,000 eggs were eagerly hunted by children from ages 0-10. Continental Ranch raised over 560lbs of food for the Marana food bank! Thanks Continental Ranch residents! All about parties was a great touch, with 3 jumping castles, free cotton candy, games and of course, the ever so famous, trackless train. The Vision Church band rocked the stage with their amazing talents, while Desert Diva face painters and Uncle Willy's Balloons had their fair share of attention. A special thanks goes out to all of our volunteers who made this amazing event and many smiling faces possible. Stolen Recipe BBQ, Wild West Kettle Korn, Eegee's and Panda Express were very much appreciated by all those who worked up an appetite while hunting for eggs! A free shuttle service was also provided this year for all of those residents who weren't close enough to walk.



# **April Recap:** Meeting At A Glance

The following are highlights from the regular meeting of the Board of Directors held April 19, 2012 at the Community Center. Completed minutes are posted to the web site in draft format and will be approved at the next appropriate meeting. A copy may also be requested from the office staff.

#### Homeowner Forum

Resident comments included street parking and the enforcement policy, letter to a resident from the Board, concerns about painted roofs, encouragement to run for the Board of Directors, and the written complaint policy.

## Recent Correspondence

A request from a swim team for rental of CRCA Pool was denied, removal of cactus and trees from a common area along a wash granted, appeal of an ARC decision granted, request for discount rental of Community Center by a non-resident was denied.

### **Board Actions**

Numerous fines and lot-cleanups imposed for covenants enforcement; appointments of Joan Travis Triumph and Catalina Hall to the Activities Committee and Dorothy Bruce to the Finance Committee were approved; New pool area signs to be ordered reflecting the newly revised rules; Oasis Pool authorized to replace one pool heater in accordance with the reserve study; Community Center Pool approved for re-opening May 21st; Development of a procedural manual as recommended by the auditor was approved; Board Study Session for review of the Election Committee packet of recommendations concerning the Annual Meeting May 10th; ratification of the office mold remediation and approval of retesting in six-months; approval of cleanup of graffiti by CRCA as needed; temporary removal of kiddie pool shade net while canopy structure repairs are

investigated. Finance Committee's request for a breakdown on attorneys fees was approved. Financial budgeting timeline was approved. Repainting of the wall facing Silverbell Road along parcel 17 by Approved Painting LLC was approved and it was noted that a color selection committee would be appointed to determine the exact color.

## Manager's Report

The report was kept brief due to the lengthy time of the meeting, however, the success of the Easter Egg hunt was noted.

## **Upcoming Dates**

Book and Media Exchange—Saturday 5 May 2012, 9:00 a.m. to 12:00 noon in the Community Center. Details advertised in the Newsletter.

Board Study Session for review of the Election Committee packet of recommendations concerning the Annual Meeting—Thursday, 10 May 2012, 6:30 p.m. in the Windmill Park office.

Board of Directors' Meeting—Thursday, 17 May 2012, 6:30 p.m. in the Community Center.

Community Center Pool re-opens—Monday, 21 May 2012.

CRCA Office Closed (holiday)—Monday, 28 May 2012



### **WEED MANAGEMENT!**

Weeds can be a homeowner's worst nightmare, conjuring thoughts of back-breaking hours digging and pulling, or compliance notices if they aren't removed. **You can avoid both of these headaches** very easily this season. Continental Ranch Community Association once again offers the semi-annual program for your common area landscape maintenance contractor, DLC Resources, to spray pre-emergent herbicide in your front yard to **prevent most weeds** before they have a chance to become a problem.

- Application of pre-emergent can greatly reduce the number of weeds that germinate
- Pre-emergent herbicides are designed to **prevent** seeds from germinating in the soil **existing** weeds should be removed prior to pre-emergent application
- Pre-emergent herbicide does not affect living plant material such as trees and shrubs so the rest of your landscape will not be harmed in the process
- Pre-emergent is most effective when applied during a rainy season
- Please water in the pre-emergent using a garden hose, up to two weeks after your yard is sprayed











#### WANT TO KEEP THE WEEDS OUT OF YOUR YARD?

DLC Resources, will be offering pre-emergent weed spraying to Continental Ranch homeowners at a rate of \$47.00 per front yard. Spraying will take place June 25 through June 29, 2012. **If you would** like to participate, please visit the Windmill Park management office and return this form with a check made payable to CRCA by June 18, 2012.

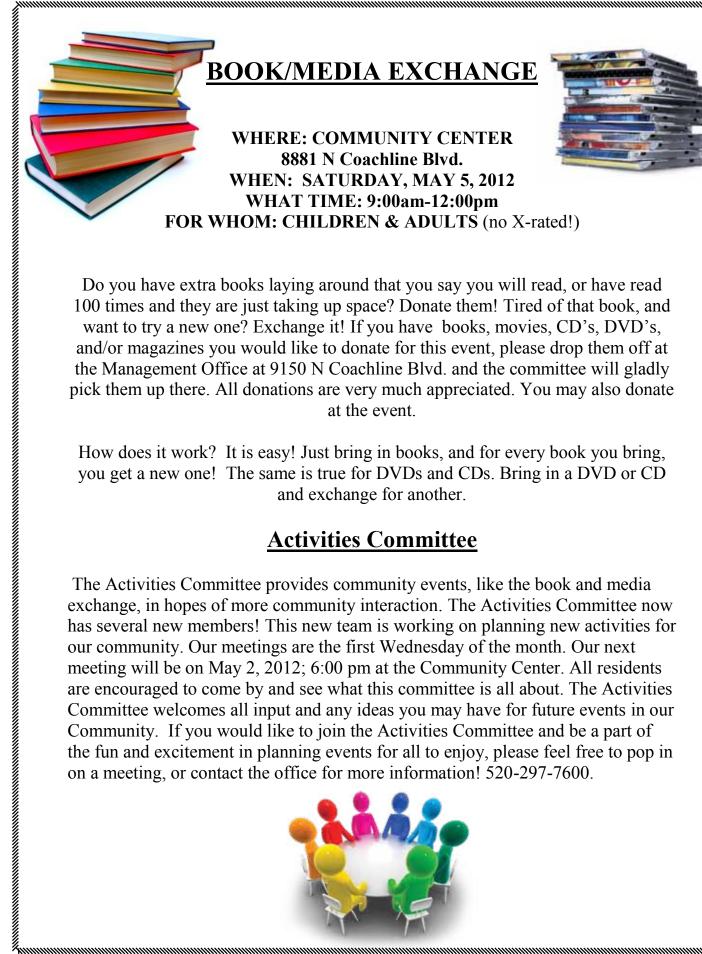
Name:	
	Spray will contain a colored dye which will gradually fade.

Signature \_\_\_\_\_





FOR WHOM: CHILDREN & ADULTS (no X-rated!)



How does it work? It is easy! Just bring in books, and for every book you bring, you get a new one! The same is true for DVDs and CDs. Bring in a DVD or CD and exchange for another.

## **Activities Committee**

The Activities Committee provides community events, like the book and media exchange, in hopes of more community interaction. The Activities Committee now has several new members! This new team is working on planning new activities for our community. Our meetings are the first Wednesday of the month. Our next meeting will be on May 2, 2012; 6:00 pm at the Community Center. All residents are encouraged to come by and see what this committee is all about. The Activities Committee welcomes all input and any ideas you may have for future events in our Community. If you would like to join the Activities Committee and be a part of the fun and excitement in planning events for all to enjoy, please feel free to pop in on a meeting, or contact the office for more information! 520-297-7600.



# **CRCA Annual Elections**



There are three Directors on the CRCA Board of Directors who will be elected at the Annual Meeting on October 17, 2012. The positions coming open are currently held by Connie DeLarge, John Lambert, and Larry Lemieux. The CC & R's guide the steps and timeline for the election.

Nominees for election to the Board need to fill out the Application for Candidacy form and turn it in via the office to the Nominating Committee no later than June 22nd. Your association needs you. Continental Ranch is a strong and vibrant community. Apply for the Board and be a Leader in your association.

# CRCA - Application For Candidacy To The Board Of Directors

(Please Use Additional Paper If Needed)

Name:	
Address:	Phone number:
Number of Months/Years lived in CRCA:	Is your CRCA account balance current?
CRCA Committees Served on with dates:	
Hobbies/Interests:	
Motivation to run for Board:	
	a are on the Board?
·	ls governed by the CC&Rs. The Board of Directors is required low would you approach your fiduciary duty in applying rules
<u> </u>	s and understand as a member of the Board, I have a duty to
uphold them. YES NO	
<del>-</del>	n including attending at a minimum of 2 monthly meetings nonth. I understand this commitment of time will range from
Please return the application to the Association o Coachline Blvd. Tucson, AZ 85743	office located at the Windmill Park or mail it to 9150 N.

# Parcel 8 - Repaving

As part of Marana's dedication to roadway excellence, Continental Ranch, Parcel 8 has been identified as a roadway in need of specialized care. This is the parcel with entry from Wade Road & Silverbell Road.

The Town of Marana has determined that the best treatment option is to remove the existing asphalt and re-pave. The work is anticipated to begin in June and last one month.

A neighborhood meeting will be scheduled for mid-May to answer questions regarding the project. A schedule will be mailed to residents outlining the anticipated project sequencing to allow ample notification regarding traffic impacts.

Questions can be directed to Construction Manager Mac Murray at 940-0773. Thank you for your patience as we continue our pledge to keep Marana clean, safe and healthy.



# **Save The Date -**Trash Talks

The current Waste Management Contract expires in October, 2012. Save the date for Saturday June 23, 2012 at 3pm, at the CRCA Community Center to hear presentations from trash pickup service providers.

More details will be available in the June edition of The Windmill newsletter. For questions feel free to call the CRCA Office at 520-297-7600.





# **Nominating** Committee

What does the Nominating Committee do?

The Nominating Committee reviews the applications from homeowners who wish to run for open Board positions. The committee is appointed at the May Board meeting on May 17, 2012 at 6:30pm. The committee will serve until dismissed at the July Board Meeting when the slate of candidates is presented to the Board and membership. There are four early evening meetings planned and one of the meetings is on Tuesday June 25, 2012.

Do you want to learn more about the Nominating Committee or join the Nominating Committee? Please contact the CRCA office for more information at 520-297-7600.

# **Continental Ranch** Swimming Pool Rules

Accounts past due will have their pool key card turned off until payment is received.

- 1. Association rules, regulations, and all posted signs must be followed. Lifeguards are not on duty. Swim at your own risk.
- 2. You must conduct yourselves safely and in a manner that does not interfere with the enjoyment of the pool and spa by all participants.
- 3. Pool Staff and others designated by the Board of the Directors have the authority to enforce these rules, and not allow entry to those not willing to abide by them.
- 4. The Windmill Park and Community Center swimming pools are only for the use of residents and their guests. Residents must accompany their guests at all times. Limit of 5 guests per card holder. For larger groups, permission must be received from the Continental Ranch Administrative Office. Authorized staff has the right to limit the number of guests using the facility on any day. Maximum occupancy in swimming pool area is 120 people. No more than 90 people can be in the water at any time.
- 5. Children under 12 years old must be attended by an adult over the age of 18 at all times.
- 6. Children under the age of 12 are not allowed in the spa under any circumstances.
- 7. Proper swim suit attire is required in the pool. No cutoffs or street clothing allowed.
- 8. Do not prop open the gates to the pool or restrooms.
- 9. You must shower prior to entering the pool or spa. Use of soaps and/or shampoos is prohibited.
- 10. Please remember to only walk on the deck. No running or horseplay permitted on the deck or in the pool. Only use appropriate "pool toys" and flotation devices in pool area.
- 11. Do not enter the pool if you have an infectious or contagious disease, open cuts, sores or bandages.
- 12. Children in diapers must wear secure fitting waterproof pants over the diapers.
- 13. No defecating, urinating, spitting, or placing other foreign substances in the pool. Do not swim if you are incontinent or suffering from diarrhea.
- 14. No glass containers permitted in the pool area.
- 15. No food, drinks, drugs, or tobacco are allowed inside the pool area, except for water.
- 16. No pets of any kind permitted in the pool area, except for working "Service Dogs".
- 17. Please deposit all trash in the containers provided.
- 18. Abusive behavior, and vandalism is prohibited: No climbing on walls and gates. No fighting. No use of the pool outside of posted pool hours.
- 19. Bicycles, skateboards, roller skates, roller blades and riding toys must be parked outside the pool area.
- 20. Only use battery operated audio equipment with earphones.
- 21. If using suntan lotion, place a towel over the chair to protect it from oil damage.
- 22. Scuba equipment is not allowed except during class instruction approved by the Board of Directors.
- 23. Keep clear of swimming lanes when used by lap swimmers. Do not hang on or play with lane lines.
- 24. Do not interfere with emergency procedures, accidents or drill exercises, including handling of pool equipment.
- 25. Continental Ranch Community Association and staff is not responsible for valuables left in the pool area.
- 26. Only one card issued per household. Replacement fee charged for lost cards: 1st time \$10, 2nd time \$25, 3rd time \$50, 4th time and above \$100.
- 27. Violators of these rules may have their pool privileges suspended and/or be fined by the Continental Ranch Board of Directors.



# A Summer Jam Packed with Fun

It's summer time and there is no better way for the kids to stay busy than with Marana Parks and Recreation. This year the department has organized an array of fun, safe activities for all ages. Last summer over 215 children were enrolled the department's programs and now the recreation team is ready for more!



By incorporating new age groups and maintaining low costs, the department is looking forward to the summer season. Camps are starting as low as \$27.00 for six days of activities and will be hosted by both town employees and contacted instructors. On the calendar are three sessions of a Preschool Fine Arts Camp for ages 3 to 5 and a Folk Art Camp for ages 5 to 12. The department has also worked to grow the summer Sports Camp offerings. The popular football, basketball, baseball and soccer camps are all returning with the new addition of tennis, for ages 6 to 14. Each Sports Camp is one week long and are enrolled for separately. A Pee Wee Sports Camp has made the schedule for the tot athletes in your family ages 3 to 5. Also on the agenda is the Marana Pool located at the Ora Mae Harn Park. Marana Parks and Recreation has partnered with the YMCA to have Youth Swim Lessons that cost only \$10.00!

The end of this school semester is just around the corner and space is limited, so make sure to enroll before all these programs fill. The department invites everyone to stay off the couch and come play!

More information on Marana Parks & Recreation Summer Programs can be found at www.marana.com or call 520-382-1959.

# Community Center Pool Re-Opens



Summer Pool Hours 5AM – 10PM Effective

Pool Monitors Begin Staffing the Pools

Temperatures are heating up – Come enjoy and make use of Continental Ranch's wonderful amenities!

# Seniors And Retirees Of CRCA

Remember - 5 May 2012 - Cinco de Mayo celebrations will be held throughout Tucson. The events are too many to list but a quick search will result in finding something that will appeal to you. The date is observed in the United States as a celebration of Mexican heritage and pride, and to commemorate the cause of freedom and democracy during the first years of the American Civil War.

Additionally, May is a time of change - the hot weather is coming the snow birds are leaving and the long Memorial Day Holiday will be upon us. Soon, we will be looking for things to do to that involve beating the heat. Our beautiful Continental Ranch Community Association pools are a great place to do just that.

Some local area items of interest for May 2012: The 27th Annual Folk Festival

 May 5th & 6th, Downtown Tucson -located both north and south of Alameda Street, just west of Church Avenue. Enjoy 20 hours of free, live acoustic music on five stages.

#### Pops in the Park (Reid Park)

 A Free Concert by Civic Orchestra of Tucson Sunday, May 6, 2012 - 7:00pm - 10:00pm at the DeMeester Outdoor Performance Center, Reid Park, 1100 S. Randolph Way. Come at 6:00 pm for the Musical Instrument Petting Zoo.

#### Marana "Movies in the Park"

 FREE Movie in the Park Series (G or PG movies) 19 May at San Lucas Park at 7:30 pm, movie – "Zookeeper"

#### Marana Farmers Market

 Tuesday's – 3:00 to 6:00pm in the patio area of the Marana Health Center, 13395 N. Marana Main St.

Our Senior's & Retiree's Group of Continental Ranch (SCRCR), are always seeking members from our community. SCRCR is essentially an extended family and social gathering that includes activities of all descriptions. If you are a couple, a single, a winter resident, a senior or retiree, you are welcome to visit our group on Thursday mornings at the Continental Ranch Community Center and "try us out". The Refreshment Committee ensures we always have goodies to enjoy which are ready at 9 a.m., and after our short meeting, which begins at 9:30 a.m., there are card games and domino's to enjoy. Come on by - we'd like to meet you!

#### This 'N That

Sons and Daughters – Don't mess up! Mother's Day - 13 May 2012

Mother's Day is celebrated on different dates all over the world. The United States celebrates Mother's Day on the second Sunday in May. Julia Ward Howe first issued her Mother's Day Proclamation in 1870 as a call for women to join in support of disarmament. In the 1880s and 1890s there were several further attempts to establish an American Mother's Day, but these did not succeed beyond the local level. The current holiday was created by Anna Jarvis in Grafton, West Virginia, in 1908 as a day to honor one's mother. Jarvis wanted to accomplish her mother's dream of making a celebration for all mothers, although the idea did not take off until she enlisted the services of wealthy Philadelphia merchant John Wanamaker. She kept promoting the holiday until President Woodrow Wilson made it an official national holiday in 1914.

May also marks the end of another school year. Watch out for our children at play!

### Thought For The Day

"How wonderful it is that nobody need wait a single moment before starting to improve the world."

- Ann Frank

# May 2012

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		Assessments Due  Landscape Committee	TOPS 10am at CC Activities Committee	3 Seniors 9am at CC ARC 7pm at WP	4	5
		7pm at WP	6pm at CC Covenants Committee 6pm at WP			
6	7 Pool Committee 7pm at WP	8 Finance Committee 6:30pm at WP	9 TOPS 10am at CC	10 Seniors 9am at CC Elections Procedures Study Session 6:30pm at WP	11	12 CRCA office open 9am-1pm
13	14	Last day to pay assessments	16 Late fee applied TOPS 10am at CC	17 Seniors 9am at CC ARC 2pm at WP Board & Exec. Meeting 6:30pm at CC	18	19
20	21 CC pool opens	22	23 TOPS 10am at CC	24 Seniors 9am at CC	25	26
27	28 Memorial Day CRCA office closed	29	TOPS 10am at CC	31 Seniors 9am at CC		

# June 2012

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4 Pool Committee 7pm at WP	5 Landscape Committee 7pm at WP	6 TOPS 10am at CC Activities Committee 6pm at CC Covenants Committee 6pm at WP	7 Seniors 9am at CC ARC 7pm at WP	8	9
10	11	12 Finance Committee 6:30pm at WP	13 TOPS 10am at CC	14 Seniors 9am at CC	15	16
17	18	19	20 TOPS 10am at CC	21 Seniors 9am at CC ARC 2pm at WP Board & Exec. Meeting 6:30pm at CC	22	Trash pickup service provider forum 3pm
24	25	26	27 TOPS 10am at CC	28 Seniors 9am at CC	29	30 CRCA office open 9am-1pm

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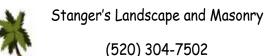
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## **Client Testimonial**

We are happy to recommend Judy Ibrado to anyone who may need the services of an experienced and skilled Realtor. Judy helped us select and purchase a home . She is knowledgeable about every detail in the process, responds immediately to questions and earned our trust and respect. We found Judy patient and enjoyable to work with during the purchase process.

Mark and Sue Lindquist Sunflower



Don't delay, call me today!

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# **Useful Numbers**

#### Non-Emergency Marana Police Department

520-382-2000

**Poison Control** 

520-626-6016

#### Pima County Animal

(including for barking dogs)

520-243-5900

#### **Arizona Game & Fish Department**

(to report Coyotes, Bobcats, etc.)

520-628-5376

#### Pima County Hazardous Waste

(including green pools on vacant property)

520-243-7999

**CRCA Office** 

520-297-7600

#### **CRCA Emergency**

520-780-9163

Marana Permits

520-382-2600

AZ Blue Stake

800-782-5348

#### Marana Parks & Recreation

520-382-1950

#### **Waste Management**

520-744-2600

**Tucson Water** 

520-791-3242

#### **Tucson Electric Power**

520-623-7711

Southwest Gas

877-860-6020

#### **CRCA Seniors Group**

520-572-1141

# **Newsletter Policies**

The Continental Ranch Windmill is published monthly by the Continental Ranch Community Association (CRCA), and is prepared under the direction of the CRCA Board of Directors. The Windmill strives to maintain a positive message while informing the community of the various projects undertaken by the Board, advertise notices to the community, and promote the accomplishments within CRCA.

#### Letters To The Editor

Letters must be signed and include a phone number for verification. Names will be withheld upon request. Anonymous letters or articles will not be printed. Publication of letters will be at the discretion of the CRCA Board of Directors.

#### **Advertising Policy**

The acceptance of a business ad in the newsletter does not constitute approval or endorsement by the CRCA. "The Association reserves the right, in its sole and absolute discretion, to refuse to accept any advertising submittal made by a prospective advertiser of the Association's newsletter or other publications." Ad publication is subject to space availability on a first-come, first-serve policy and could be denied or postponed due to lack of space in a specific issue. All advertising is subject to current Advertising Rates, as adopted by the Board of Directors. All copy for articles and camera-ready advertising is due at the Association office by the 15th of the month. Distribution will be approximately the first week of the following month. Ads may be submitted on Compact Disc (CD) to the management office, or by e-mail to jocelyn@ hoamanagementsolutions.com. The preferred file format for ad submissions is PDF, however JPEG is also accepted. For specific ad size dimensions please e-mail the address above for additional information.

#### **Advertising Rates**

Business Card \$45

Quarter Page \$75

Half Page \$130

Full Page \$227

Political Ads must have "Paid advertisement. Not endorsed by the CRCA" in at least 8 point type at the bottom of the ad.

<sup>\* 3</sup> and 6 month discounts available

# Management's Message

A smile costs nothing but gives much. It enriches those who receive without making poorer those who give. It takes but a moment, but the memory of it sometimes lasts forever. None is so rich or mighty that he cannot get along without it and none is so poor that he cannot be made rich by it. Yet a smile cannot be bought, begged, borrowed, or stolen, for it is something that is of no value to anyone until it is given away. Some people are too tired to give you a smile. Give them one of yours, as none needs a smile so much as he who has no more to give.

-Author Unknown

Welcome to May,

I like to think of May as a month of smiles. The weather is usually good. Not too hot and not too cold. Trees have unfurled their leaves and flowers take hold. The fields are green. School ends and vacations begin. Summer is around the corner. The semi-annual May 1st assessment has been billed and CRCA starts the last half of its fiscal year.

There are three positions held on the Board of Directors with terms expiring October 31, 2012. A healthy association needs members who step forward to run for a two year term as a Director. The form to apply is here in the newsletter and must be submitted by June 22, 2012 to my office. Correspondingly we need volunteers to serve on the Nominating Committee (which vets the applicants) which will be appointed by the Board at the May meeting. Please call the office and I will pass your name along to the Board. If anyone has any questions about the Elections please contact me. I am happy to sit down and explain about these positions and time needed to serve.

We are working with the BOD to resolve the issues surrounding the shade structure at the kiddie pool at the Community Center so the pool can open on time at the end of May. Unfortunately the columns are not sound due to rust. Pool monitor application review and hiring has begun.

Kudos goes out to Jocelyn Canovali, staff and volunteers who worked so hard providing CRCA with a wonderful Egg Hunt event. There were many, big broad smiles on the faces of the CRCA children that day! Enjoy your Memorial Day Holiday with more smiles!

Dale Gruhl Community Manager On behalf of Josh, Jocelyn, Aime and Paula Address 9150 N. Coachline Blvd.

Tucson, AZ 85743

Phone (520) 297-7600

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Aime Salinas, Accounts Manager

aime@hoamanagementsolutions.com

Paula Bellina, Homeowner Covenants Liaison

paula@hoamanagementsolutions.com

Jocelyn Canovali, Office Assistant

jocelyn@hoamanagementsolutions.com

Office Hours:

Monday-Friday, 8 a.m. to 6 p.m. Saturday, 9 a.m. to 1 p.m. (once per month) Sunday, Closed

The office is now open one Saturday per month. We accept payments by check or money order; however, we will not handle any ARC issues.

In case of emergency, please call (520) 780-9163 and follow the prompts. This number is not for reporting violations or dealing with delinquencies.

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