

CONTINENTAL RANCH

the windmill

February 2012 Edition

www.crcatucson.com

Mark Your Calendars February 2012

- 1st Activities Committee
6 p.m. at CC
Covenants Committee
6 p.m. at WP
- 2nd Seniors 9 a.m. at CC
ARC 7 p.m. at WP
- 6th Pool Committee
7 p.m. at WP
- 7th Landscape Committee
7 p.m. at WP
- 8th Finance Committee
6:30 p.m. at WP
- 9th Seniors 9 a.m. at CC
- 16th Seniors 9 a.m. at CC
ARC 2 p.m. at WP
Board & Executive Meeting
6:30 p.m. at CC
- 23rd Seniors 9 a.m. at CC

President's Report

—John Lambert

I presented the Pool committee with some figures on how many homeowners use the Windmill Pool during the winter months- November, December, January and February. I was shocked by the low number of homeowners who use the pool or spa and asked the committee for some input before presenting the information to the BOD and community. Apparently it went beyond the committee to the small number of people using the pool or spa and resulted in a barrage of phone calls to the office as well as a few users coming to the BOD meeting to protest something that was never discussed outside of the pool committee. The Kerri card system, to access the pool, tracks each pool card that is used for entrance to the pools. I had management put together the usage of the Windmill pool for January, February, November and December of 2011. There were 319 households that used the pool or spa (7% of the 3450 households in CRCA) - 249 of those households used the pool less than 5 times in those 4 months. The remaining 70 households (2% of the households in CRCA) used the pool from 6 to 55 times during those 121 days. I have included a more thorough breakdown of that information below and wanted to share that information with the whole community. I understand that it is nice to have a heated pool to enjoy in the winter but much like my

Continued Page 3 ➔

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Chairs For Sale!

CRCA has some additional used metal folding chairs that are now available for CRCA residents to purchase at \$2 per chair.

CRCA is also offering used pool furniture. The pool furniture will be sold as \$15 for lounge chairs and \$10 for sitting chairs.

If you are interested, please contact the office at 297-7600.



Now Hiring Pool Monitors

CRCA will be considering applicants for this summer season's pool monitor staff. Do you or someone you know think that this would be a desirable part-time seasonal position?

Being a pool monitor is not as easy as you might think – it requires a keen eye for watching the pool area and interacting with swimmers in a positive way while still enforcing the rules.

If you or someone you know has interest in applying for this position, please stop by the CRCA Office to fill out an application. The applications are now being accepted, and should be reviewed in March.



President's Message Continued...

choice to not heat my pool because of the cost. As a BOD member I have to look at the cost versus benefit of expenditures to the **whole** community when budgeting. There has been no need to increase dues for a number of years because of fiscal responsibility of the BOD's. The Association is no different than a homeowner in that there are increasing costs associated with services we require. There is no move afoot to close Windmill pool in the winter but there is a need to closely look at the cost of heating the pool against the benefit to the whole community. That is what I asked the Pool committee to look at- nothing more. This will be presented to the whole community so that all homeowners will have say in this before any action is taken.

Number of Days Used	Number of users
1	136
2	48
3	30
4	14
5	9
TOTAL USERS	249
% of all homeowners	7%

Number of Days Used	Number of Users
17	0
18	2
19	2
20	2
21	3
22	0
23	0
24	0
25	2
26	1
TOTAL USERS	12
% of all homeowners	.35%

Number of Days Used	Number of Users
6	4
7	3
8	7
9	3
10	2
11	5
12	0
13	3
14	3
15	3
16	9
TOTAL USERS	42
% of all homeowners	1.2%

Month	Cost of Heating Pool/Spa
January 2011	\$4758.24
February 2011	\$5084.89
November 2011	\$4096.01
December 2011	\$4686.80

10 homeowners (.35% of all homeowners) used their cards between 27 and 36 times in 120 days.

6 homeowners (.17% of all homeowners) used the pool area between 37 and 55 times in 120 days.

TOTAL USERS OF WINDMILL POOL AND/OR SPA FOR WINTER MONTHS (Nov., Dec., January and Feb.) WERE 319- OF WHICH 249 (78% OF THOSE 321) USED THE POOL 5 DAYS OR LESS. A total of 32 homeowners (.9% of all homeowners) used the pool and/or spa more than 10 days out of 121. 10 of those 32 homeowners used the pool more than 30 days out of 120 days.

January Recap: Meeting At A Glance

The following are highlights from the regular meeting of the Board of Directors held 19 January 2012 at the Community Center. Completed minutes are posted to the web site in draft format and will be approved at the next appropriate meeting. A copy may also be requested from the office staff.

Homeowner Forum

The president opened this portion of the meeting by dispelling current rumors regarding Board decisions to close the Windmill pool for the winter, and increasing property assessment fees. He noted requesting current pool-use statistics for informational purposes only; but reassured that the current budget did not include an increase in revenue nor had the Board ever discussed the closure of the pool. Several residents spoke in favor of pool availability, noting health issues as well as being a “plus” for prospective home buyers.

A covenants’ complaint had been favorably handled, for which a resident voiced thanks for the Board’s action. Two other covenants actions were to receive added study. Other topics noted were possible upgrading along Silverbell, which is the responsibility of the Town of Marana and not CRCA.

Recent Correspondence

A resident suggested adding another trash receptacle in the Windmill park area; however, since two containers were recently stolen, the installation of permanent receptacles was not considered at this time. Correspondence from World Care indicated that four computers donated by CRCA were wiped free of data and reformatted using DOD standards.

Board Actions

A resident request to purchase stored pool furniture was approved. A tree maintenance bid, numerous landscape plantings and rodent treatment issues were approved. Mr. Bill Cicala and Mr. Bob Volbrecht were appointed as Covenants Committee Chair and Vice Chair respectively, and the resignation from that committee of Leslie Hammond was accepted with regret and thanks for service to the community. A power point presentation for the upcoming Easter Egg event was received and estimated cost, within budget, was noted. New swimming pool

regulations were approved with cost of new signage requested from the Pool Committee. Three fines were imposed for covenants’ infractions. A legal concern involving annual elections is to be clarified by legal counsel.

The procedure for violations noted during home inspections for title transfers has been changed. Bids are being requested for insurance coverage which comes up for renewal in March. Management was requested to obtain additional information and comparison costs for offsite back-up storage for the CRCA server. A change in banking facilities is being considered and will be researched by the Finance Committee. The proposal of the Ad Hoc Community Center Paint Committee regarding the Community Center complex was approved. Security cameras clearly documented a young adult scaling the Windmill Pool fence, with resulting fine imposed.

Three volunteers were appointed to the Activities Committee: Mrs. Linda DiPalma, Mrs. Sandy Padilla, and Mrs. JoAnn Ross. Fence painting along Acacia Trail is still being studied following recent correspondence to and from property owners.

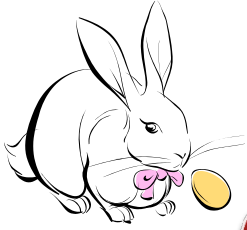
Manager’s Report

Status of property semi-annual assessments received was reported, with second and third letters now dispatched. New office computers and server have been installed in the office. Phone line conversion was completed. The annual audit will be presented 8 February. Food donated to the Marana Food bank, holiday lighting contest and angel tree events were all successful holiday projects, as was the January Volunteer Appreciation luncheon. Routine community maintenance items were handled; new pool furniture has arrived. Two vehicle accidents involving property damage are being successfully settled with insurance carriers. Four security cameras were serviced under warranty.

Upcoming Dates

Finance Committee Audit meeting—8 February 2012, 6:30 p.m. at the Windmill Park office.

Board of Directors’ Meeting: 16 February 2012, 6:30 p.m. at the Community Center.



WE NEED VOLUNTEERS!

CRCA 3rd Annual Easter Egg Hunt!

April 7th 2012 10am-1pm



The Easter Bunny!

Activities include:

VENDORS

Jumping Castles

Arts & Crafts

Face painting

Balloon Artist

FOOD VENDORS

& More!

Games and prizes

Live music

CRCA is hosting an Easter Egg Hunt for all Continental Ranch Residents at the Windmill Park!

Kids, grab your baskets and get ready for some fun!

Parents, please pick up a ticket and wristband from the CRCA office. A non-perishable food item for the Marana Food Bank will be gladly accepted, before April 7th 2012.



Just like last year, this event needs volunteers. CRCA needs volunteers the day of the Event. If you would like to volunteer, please notify the management office (520-297-7600) or send an email (continental.ranch@yahoo.com) with your name and number so that you can be added to the roster of volunteers.



Public Hearing - Speed Humps

7:00 P.M. on February 7th at CRCA Community Center



At the request of the residents along Palm Brook Drive between Twin Peaks Road and Coachline Boulevard, the Town of Marana will be hosting a meeting to discuss the recent traffic study conducted on this street, the pros and cons of speed humps, and the possible installation of speed humps along Palm Brook Drive.

This is your chance to come out and learn more about speed humps as a traffic calming measure and to provide us with your input on this important matter. Prior to the installation of speed humps on Palm Brook Drive, the Town will require community approval in the form of a signed petition and a letter of support from the CRCA Board of Directors.

Should you need further information, please do not hesitate to call Jorge Riveros at the Town of Marana at 520.382.2657.

We look forward to your attending this worthwhile meeting.

Volunteer Luncheon

Each year CRCA holds a luncheon to honor all the volunteers who have served on the Board of Directors and the various Committees. This year's luncheon was a great event for all who attended!

This luncheon was to say "Thank you" for the selfless efforts of all who volunteer their time to help the Continental Ranch Community Association function. With a community as large as CRCA, including over 3400 homes, it might be easy to let someone else step up to the plate, especially in tough economic times when many have to put in extra time at work to stay afloat. Needless to say, volunteers are such a valuable asset and are critical to the success of the community.

This year's luncheon saw a great turnout of smiling faces and happy bellies with food grilled and prepared by DLC Resources (CRCA's Landscape Contractor). DLC Resources donated their time and equipment to grill up a variety of meats and garnishes to satisfy everyone's appetites. Board members Peggy Bracken & Connie DeLarge invested their time working hard to coordinate the event. They also rounded up door prizes from local business which were raffled off after the lunch. Pin-up Pastries, a locally owned business, provided the delicious designer desserts, and Alphagraphics donated 12-month calendars which everyone who attended the luncheon received.



Local Businesses and CRCA Vendors who donated to the luncheon:

Alphagraphics Tanque Verde
DLC Resources
HOA Management Solutions
Pro-Care Janitorial
Waste Management
Goodman Interior Structures
Safeway
Goodman Law Office

Pro-Care Janitorial Services
Scott McLaughlin, CAU Insurance
Arizona Plumbing Contractors
J. Todd Lundering, CPA
Nana's Kitchen
Sushi Cortaro
Pappa Murphy's Pizza
Angelina's Mexican Restaurant

Capin Car Wash
Javelina Cantina
Pizza Hut
Cold Stone Creamery
Goodman's Office Supply
TA Nail & Spa

MAINTAINING CITRUS TREES

Citrus Fertilization 101

Citrus trees need three primary nutrients: NITROGEN - PHOSPHORUS - POTASSIUM. Phosphorus and Potassium, along with a multitude of other micro-nutrients, are in most cases sufficiently provided by the soil; however, nitrogen needs to be applied regularly.

“Fertilize your citrus trees on the holidays: Valentines Day, Memorial Day and Labor Day

Any kind of citrus fertilizer will provide your trees with the right nutrients, but any fertilizer with a high percentage of nitrogen will suffice. Fertilizers are labeled with the percentage of Nitrogen (N), Phosphorus (P), and Potassium (K) they contain. For example a 20-10-10 fertilizer has 20% Nitrogen, 10% Phosphorus and 10% Potassium.

When shopping for fertilizer make sure you are getting the best value for your money by purchasing the highest amount of nitrogen per dollar. If you have the choice of purchasing a 10 pound bag of 20-10-10 for \$9.95 or a 10 pound bag of 12-5-8 for \$8.95 the higher priced bag is a better value.

How Much Nitrogen?

You will also need to calculate the amount of actual nitrogen you will need to feed your citrus tree. To find the actual amount of nitrogen in a bag of fertilizer multiply the weight of the bag by the percentage of nitrogen. In a 20 pound bag of 12-5-8 you have 2.4 pounds of actual Nitrogen ($20 \times 0.12 = 2.4$).

Citrus trees require an increasing amount of nitrogen as they mature. Use the table at right as a guide.

Citrus Tree Age (years)	Annual Nitrogen Application
1	1/8 pound
2	1/4 pound
3	1/2 pound
4	3/4 pound
5+	1 pound

Actual Nitrogen should be applied in 2-3 doses throughout the year.



When Do I Fertilize?

The best time to apply fertilizer to citrus trees is just before they bloom, typically in January or February. You don't want to give them their total annual nitrogen requirements at one time though. A good rule of thumb is to fertilize on the holidays - Valentines Day (mid February), Memorial Day (end of May) and Labor Day (beginning of September). This way they receive a constant supply of nitrogen when they first start to bloom, just before the heat and just after the heat.

Nutrients



It's not easy keeping your citrus happy! It is very important for citrus trees to receive the right amount and the right kind of nutrients. Nutrient deficiencies can cause discoloration in leaves and adversely impact the taste of the fruit. On the other hand, over fertilizing can burn your citrus trees and drastically alter the pH of the soil. If your citrus is unhealthy or problematic it may be a good idea to get your soil tested. **The Arizona Cooperative Extension** can refer you to the closest lab - www.ag.arizona.edu/maricopa/garden/.

Sunburn on Trunks

One of the challenges with growing citrus trees is sunburn, especially where the trunk and larger lateral branches are exposed to intense sunlight and have not been exposed before. This causes the bark to split, crack, and peel, exposing the wood beneath to diseases and harmful insects.

To prevent sunburn, avoid pruning during the spring and summer. If it is necessary to prune, protect the exposed

Seniors And Retirees Of CRCA

Well- there is always a lot going on in February, from Valentine's Day to the Super Bowl, from taking off pounds to taking back gifts and from completing yard and house projects to trying to figure out how some of your new electronics work. Whatever it is that's floating your boat, one thing for certain we can agree on is that the Tucson "winter" weather is hard to beat.

Keep your eyes open for the many activities taking place in Tucson and the surrounding areas. Among them are:

- Tucson Gem, Mineral & Fossil Showcase
January 28 - February 12, 2012 @ Tucson Convention Center
- World Golf Championships-Accenture Match Play Championship
20-26 February 2012 @ Dove Mountain
- Tucson Festival of Books
10-11 March 2012 @ University of Arizona Mall

If you are new to our Continental Ranch Community Association, regardless, if you are a couple, a single, a winter resident, a senior or retiree, you are welcome to visit our group on Thursday mornings and "give us a spin". SCRCR is essentially an extended family and social gathering that includes activities of all descriptions. The Refreshment Committee always has the coffee pot ready to go at 9 a.m., and our short meetings begin at 9:30 a.m. Afterwards there are card games and domino's to enjoy.

SCRCR ACTIVITIES at a Glance:

- Super Bowl
5 February 2012 @ Native New Yorker-3:00pm
- Gaslight Theatre (Two Amigos) @ 7:00pm
22 February 2012 with Dinner at Olive Garden @ 5:00pm
- Biosphere (with lunch to follow)
27 February 2012 Meet @ 10:00 am
(For specifics and sign-ups check with Joyce Grosso.)

This 'N That

Every year it's a good idea to check on your credit. With the ever present threat of Identity Theft and fraudulent "direct marketing" schemes initiated by phone or email designed to obtain personal information

there are resources we can use to help combat these very real threats to prevent the loss of your personal information.

It's highly recommended that you review your credit report from each of the three reporting agencies to ensure that no fraudulent activity exists.

You can obtain a free copy of your Transunion, Experian and Equifax credit reports once a year by visiting www.annualcreditreport.com or by phone at 1-877-322-8228. (Both spouses in a household can each obtain a copy of the credit reports from each of the agencies yearly.)

Additionally, here are a few helpful links for other advocacy agencies and tools you can use to reduce your risk to becoming a victim of fraudulent activities:

- National Do-Not-Call Registry
<http://www.fcc.gov/encyclopedia/do-not-call-list>
or to register by phone consumers may call 1-888-382-1222. This includes your name on the FCC's National Do-Not-Call Registry.
- Direct Marketing Association Name Deletion List
<https://www.dmachoice.org/>
This will add your name to the mail and email "name deletion lists" used nationwide by marketers.
- National Fraud Information Center (NFIC)
<http://www.fraud.org/>
This will provide advice about telemarketing or Internet fraud.

Thought For The Day

"We all have our 'good old days' tucked away inside our hearts and we return to them in daydreams like cats to favorite armchairs."

--Brian Carter

Marana Parks & Recreation

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5:00 pm-6:00 pm

5 & 6 year olds:

6:00 pm-7:00 pm

Only 40 participants in each age group

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Preschool and Church

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buildings
on
Coachline
and
Silverbell
in
FEBRARY!

preschool

church

ENROLLING MARCH 5TH FOR FALL 2012 AND SUMMER SESSIONS! DON'T MISS OUT!

Light the Way Preschool is an amazing preschool program that teaches the essential skills for Kindergarten. We offer morning, afternoon, and all day programs either two, three, or five days a week depending on the needs of your child and family. Our program is faith based and follows the Marana School District's schedule and times. You will find our teachers are passionate, experienced, and love preschool. Call our director Cathy or come by and see why we are loved and trusted by children, families, and kindergarten teachers.

Meeting at Desert Son Community Church
5250 W Cortaro Farms Rd
520.243.3838

*Soon to be in
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Light the Way Lutheran Church invites you to join us for an inspirational message and music at our worship service each Sunday led by Pastor Dale Moe. We offer many activities for all ages such as Bible studies, fellowship, youth group, children's church, hiking group, knitting and crocheting, scrapbooking and so many more. At Light the Way all are welcome, so please join us and build relationships with God and others in the community. Come see what all the buzz is about!

Meeting at Twin Peaks Elementary School
Sundays 10 am
520.339.5697



February 2012

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 TOPS 10am at CC Activities Committee 6pm at CC Covenants Committee 6pm at WP	2 Seniors 9am at CC ARC 7pm at WP	3	4
5	6 Pool Committee 7pm at WP	7 Landscape Committee 7pm at WP	8 TOPS 10am at CC Finance Committee 6:30pm at WP	9 Seniors 9am at CC	10	11
12	13	14	15 TOPS 10am at CC	16 Seniors 9am at CC ARC 2pm at WP Board & Exec. Meeting 6:30pm at CC	17	18
19	20	21	22 TOPS 10am at CC	23 Seniors 9am at CC	24	25 CRCA office open 9am-1pm
26	27	28	29 TOPS 10am at CC			

March 2012

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 Seniors 9am at CC ARC 7pm at WP	2	3
4	5 Pool Committee 7pm at WP	6 Landscape Committee 7pm at WP	7 TOPS 10am at CC Activities Committee 6pm at CC Covenants Committee 6pm at WP	8 Seniors 9am at CC	9	10
11	12	13 Finance Committee 6:30pm at WP	14 TOPS 10am at CC	15 Seniors 9am at CC ARC 2pm at WP Board & Exec. Meeting 6:30pm at CC	16	17
18	19	20	21 TOPS 10am at CC	22 Seniors 9am at CC	23	24
25	26	27	28 TOPS 10am at CC	29 Seniors 9am at CC	30	31 CRCA office open 9am-1pm



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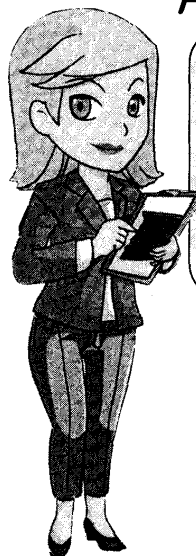
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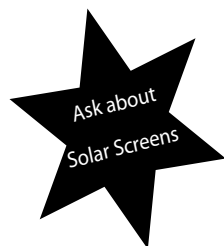
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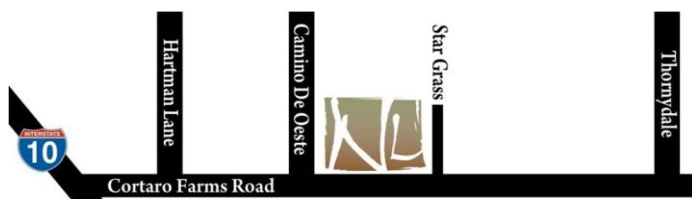
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Client Testimonial

I would like to express our appreciation and gratitude for the exceptional personal service and effort that Judy put forth selling our home. Having dealt with many realtors over the years I have never had a more diligent and hard working Realtor as Judy. She goes above and beyond to resolve any issue that arises. Her positive attitude kept our spirits lifted throughout the process. I would recommend Judy to anyone needing Realtor services. She is a joy to work with and a credit to her profession.

Pamela Durbin
 Oro Valley

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Mike Starling Photos



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1 -5gal Saguaro
1 -5gal Agave Truncata
1 -Bare root Ocotillo 5-7 ft

PACKAGE 2 \$1199.00

6 Medium accent boulders
2 Ton of topsoil - mounding
2 Ton 4-6" Rip Rap/River Rock
2 -5gal Golden Barrel
1 -5gal Moroccan Mound
1 -5gal Saguaro
1 -5gal Agave Truncata
1 -Bare root Ocotillo 5-7 ft
1 -5gal Golden Barrel Cluster
1 -5gal Agave Geminiflora
1 -5gal Hedge Hog

PACKAGE 3 \$1350.00

9 Medium accent boulders
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2 Ton 4-6" Rip Rap/River Rock
2 -5gal Golden Barrel
1 -5gal Moroccan Mound
3 foot Saguaro
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Useful Numbers

Non-Emergency Marana Police Department

520-382-2000

Poison Control

520-626-6016

Pima County Animal

(including for barking dogs)

520-243-5900

Pima County Hazardous Waste

(including green pools on vacant property)

520-243-7999

CRCA Office

520-297-7600

CRCA Emergency

520-780-9163

Marana Permits

520-382-2600

AZ Blue Stake

800-782-5348

Marana Parks & Recreation

520-382-1950

Waste Management

520-744-2600

Tucson Water

520-791-3242

Tucson Electric Power

520-623-7711

Southwest Gas

877-860-6020

CRCA Seniors Group

520-572-1141

Newsletter Policies

The Continental Ranch Windmill is published monthly by the Continental Ranch Community Association (CRCA), and is prepared under the direction of the CRCA Board of Directors. The Windmill strives to maintain a positive message while informing the community of the various projects undertaken by the Board, advertise notices to the community, and promote the accomplishments within CRCA.

Letters To The Editor

Letters must be signed and include a phone number for verification. Names will be withheld upon request. Anonymous letters or articles will not be printed. Publication of letters will be at the discretion of the CRCA Board of Directors.

Advertising Policy

The acceptance of a business ad in the newsletter does not constitute approval or endorsement by the CRCA. "The Association reserves the right, in its sole and absolute discretion, to refuse to accept any advertising submittal made by a prospective advertiser of the Association's newsletter or other publications." Ad publication is subject to space availability on a first-come, first-serve policy and could be denied or postponed due to lack of space in a specific issue. All advertising is subject to current Advertising Rates, as adopted by the Board of Directors. All copy for articles and camera-ready advertising is due at the Association office by the 15th of the month. Distribution will be approximately the first week of the following month. Ads may be submitted on Compact Disc (CD) to the management office, or by e-mail to jocelyn@hoamanagementsolutions.com. The preferred file format for ad submissions is PDF, however JPEG is also accepted. For specific ad size dimensions please e-mail the address above for additional information.

Advertising Rates

Business Card	\$45
Quarter Page	\$75
Half Page	\$130
Full Page	\$227

* 3 and 6 month discounts available

Political Ads must have "Paid advertisement. Not endorsed by the CRCA" in at least 8 point type at the bottom of the ad.

Management's Message

"Love is the true means by which the world is enjoyed: our love to others, and others' love to us."

~Thomas Trahern



Dear Owners,

Lucky Arizonians that we are mean no worries about the Ground Hog seeing his shadow. Aren't we fortunate! Spring is right around the corner. Also you are fortunate to have chosen to make your home in Continental Ranch. Your Association is thriving and economically sound. Our auditor is making his presentation of the 2010-2011 fiscal year to the Finance Committee and Board on February 8th at the Finance Committee meeting (6:30 p.m.).

On February 7th at the Community Center at 7 p.m. Marana is hosting an information session regarding installation of speed humps in the community. All are welcome at the session. Decisions made ultimately can affect the entire community. I encourage you to attend to become informed.

A wonderful time was had by all who came to the CRCA Annual Volunteer Luncheon. Kudos to Connie DeLarge and Peggy Bracken, and helper, Nancy Lambert and all the organizers for creating a great celebration to honor those owners who give so willingly and freely of their time to make CRCA the best community in Southern Arizona. The volunteers are so essential in making us a community, not just another association.

The Board of Directors is hosting the 3rd Annual Easter Egg Hunt on April 7th. To make this a success we need volunteers to help out that day. Please call Jocelyn and let her know you will help out. This event is centered on the CRCA children. Their smiles warm your heart as a great big thank you.

Enjoy Valentine's day and all February has to offer!

Dale De Men
Community Manager
On behalf of Josh, Jocelyn, Aime and Paula

Address 9150 N. Coachline Blvd.
Tucson, AZ 85743

Phone (520) 297-7600

Fax (520) 297-7917

Web www.CRCATucson.com

E-mail continental.ranch@yahoo.com

Dale De Men, Community Manager
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Josh Seng, Assistant Manager
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Aime Salinas, Accounts Manager
aime@hoamanagementsolutions.com

Paula Bellina, Homeowner Covenants Liaison
paula@hoamanagementsolutions.com

Jocelyn Canovali, Office Assistant
jocelyn@hoamanagementsolutions.com

Office Hours:
Monday-Friday, 8 a.m. to 6 p.m.
Saturday, 9 a.m. to 1 p.m. (once per month)
Sunday, Closed

The office is now open one Saturday per month. We accept payments by check or money order; however, we will not handle any ARC issues.

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