

# Mark Your Calendars September 2011

1st Seniors 9 a.m. at CC ARC 7 p.m. at WP

5th CRCA Office Closed for Labor Day

6th Landscape Committee 7 p.m. at CC

7th Activities Committee 6 p.m. at Wheeler Taft Abbett Library

8th Seniors 9 a.m. at CC Board Study Session 6:30 p.m. at CC

12th Pool Committee 7 p.m. at CC

13th Covenants Committee 6 p.m. at CC Meet the Candidates 6:30 p.m. at CC

14th Finance Committee 6:30 p.m. at CC

15th Seniors 9 a.m. at CC ARC 2 p.m. at WP Board & Executive Meeting 7 p.m. at CC

21st Activities Committee Study Session 6 p.m. at CC

22nd Seniors 9 a.m. at CC

24th CRCA office open 9 a.m.-1 p.m.

29th Seniors 9 a.m. at CC

# Dogs Off Leash

Continental Ranch is known for its lovely fields at Windmill Park. For many dog owners, letting their beloved canine off their leash to romp in the grass is irresistible and they are choosing to disobey the rules by letting their dogs off leash at the park. The Board wishes to send a very direct message to the community that Windmill Park is NOT a dog park. Dogs must be kept on leashes at all CRCA common areas. The signs at

Windmill Park clearly state that all dogs must be kept on leashes. There is a \$100 penalty fine for letting dogs off leashes, as well as potential for suspension of common area



privileges. If you are a dog owner who enjoys Continental Ranch parks and you are reading this, please help make the park enjoyable for all users by keeping dogs leashed at all times. Regardless of how "well trained" a dog may be, there is no excuse for breaking this rule while on CRCA

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# Dogs Off Leash Continued...

common areas. Sometimes, it is hard for owners who love their dogs so much to put themselves in others' shoes. Even the most docile canine can be terrifying to someone with a fear of dogs. Aside from the liability that comes from having a dog off leash, please be neighborly and respectful to other residents who wish to enjoy the park and be courteous to their comfort and safety. Professional dog obedience trainers will confirm that no dog can ever be considered 100% tame. Dogs are living creatures with a mind of their own. Rumors of dogs attacking other dogs in the park float through the grapevine and give credence to the concerns outlined in this article.

# The Windmill

# Mailing List

In an effort to confirm that all residents are receiving their monthly newsletter publication, we've updated the distribution mailing list. If you've received this Newsletter and you do not wish to receive it, please contact our office at 520-297-7600 or send us an e-mail at continental.ranch@yahoo.com.

As always, you have the option of receiving the newsletter electronically by signing up at www. crcatucson.com. Please help us keep our records upto-date by letting the management office know of any changes to your information.



# President's Report -John Lambert

Something I addressed in my September 2009 report is still an ongoing problem for some homeowners. There have been numerous homes flooded by burst water pipes. This is a costly and very disruptive event to happen in your home. A number of these have occurred because of a defective pressure regulating valve that regulates the pressure of the water delivered to your home. Tucson water delivers the water to your home between 76 and 83 psi from its main lines. This pressure is too high for home plumbing (50 to 60 psi is recommended). Two things can happen to the valve- it can fail completely which will result in excessive pressure in the plumbing lines in your home. This can result in extensive water damage to the home as the connections in the lines are not able to handle the added pressure and rupture. The other thing that can happen is low water pressure to your homeshower heads with low pressure, sprinklers not popping up, etc. This can also result in high spikes in pressure when the defective valve is not replaced. Tucson Water recommends that it is a good idea to check those valves as they seem to fail usually after 10 years- sometimes less.

I would like to thank all our "neighbors" who respect this community and show it by the little things they do. Keeping their yards neatly pruned and weed free, keeping their dogs on leash at Windmill Park so as to not infringe on others enjoyment of the park, following the pool rules while using the pools and just being a good neighbor. Too often I mention the issues of vandalism and infractions of the rules and I would like to thank those of you who are good neighbors.

While I love dogs there are people who do not like dogs or are afraid of them. Please remember that Pima County has a leash law and that CRCA has a rule that all dogs must be on a leash when on CRCA common areas. Windmill Park is a great place to take your dog- but not off a leash! There have been numerous problems with unleashed dogs and owners not picking up after their dogs. There are signs at Windmill Park that some homeowners either choose to ignore or feel the rules do not apply to them. **Any homeowner with an unleashed dog is subject to a \$100 fine for each occurrence** as well as losing use of common areas (pools included) for 30 days for each occurrence. Please be a considerate dog owner and think of others who might not have the same love of your canine companion.



# August Recap: Meeting At A Glance

The following are highlights from the regular meeting of the Board of Directors held 18 August 2011 at the Community Center. Completed minutes are posted to the web site in draft format and will be approved at the next appropriate meeting. A copy may also be requested from the office staff.

## Homeowner Forum

Two residents spoke regarding signing complaint forms for parking and other neighborhood issues. One indicated creating a "hostile environment." It was explained that during the April meeting, a more friendly approach by way of phone calls or personal contact might resolve many issues and negate further written complaint. Signing a complaint form is not new but adhering to current standing regulations of the Association. A third resident explained the need for a pod parked at residence due to recent massive home water damage, and was assured consideration will be given. In a separate issue, a trailer parked at the same residence is being referred to Variance regulations 5.5.

# Recent Correspondence

A resident has a drainage issue in the rear yard, which appears to need correction according to Town of Marana code to avoid further erosion both inside and outside the rear wall. A resident in Richmond Estates continues a quest for new signage at the entranceway, but has no community supportive documentation.

# Consent Agenda Approvals

Committee minutes were received and acknowledged; recommendations noted.

The kiddie pool will remain heated during the month of October with hours of operation, 10:00 a.m. to 5:00 p.m. Lot clean-up and application of pre-emergent was approved for two accounts, with cost to be charged to each homeowner. New accounts were sent to collection. Authorization given to request CRCA receive CMID water. Bid to seal coat Phobos tot lot awarded to Bates Paving and Sealing. Authorization given to remove 13 Ash trees along Coachline by DLC.

# **Board Actions**

New pool hours of operation beginning 6 September 2011: 5:00 a.m. to 7:30 p.m. Approval given to DLC to remove a dying Acacia Salacina tree next to the pool fence and replace with a Swan Hill Olive.

DLC also authorized to replace rodent-damaged plants crca • page 4

in Desert Vista and Coyote Crossing areas and replace stolen plantings from the Twin Peaks Monument. Discrepancies in bringing landscaping up to community standards are being monitored.

Annual meeting of the Association scheduled for 19 October 2011. Record date established as 9 September 2011 for the annual meeting. Slate of candidates to date: Ms. Peggy Bracken, Mr. Rob Palfreyman, Mr. Russell Clanagan, Mrs. Gladys Pope, Ms. Marilyn Stimpson, with closing date for new nominees, 20 August 2011. A contract with HOA Management Solutions for 2011-2012 was approved. The Association budget for 2011-2012 was approved. New office furniture contract was awarded to Goodman's of Tucson. Action was postponed until the next meeting regarding new window coverings at the Community Center. Security cameras documented a dog in the pool recently; and the Board approved a 30day pool suspension for the homeowner. Unleashed dogs allowed to run through the Windmill Park will be discussed at the next study session.

A contract for remodeling of the Windmill office complex was awarded to LaLama Building and Design Inc. of Tucson. An ad hoc committee was appointed to recommend interior color design. A manual lock system with battery-powered emergency lights in hallway was approved for the Community Center. Action regarding installation of a flagpole at the Community Center was postponed.

# Manager's Report

Much staff time was dedicated to obtaining bids for office remodeling, furniture, blinds, asphalt, emergency repairs—some due to storm damage, flagpole, etc. Pool issues and work with assigned monitors continues. Annual meeting preparations are in progress. Banking issues regarding the Reserve funding led to recommendation to combine two accounts in order to generate an interest-bearing account.

# **Upcoming Dates**

Board of Directors' Study Session: Thursday, 8 September 2011, 6:30 p.m. at the Community Center. Meet the Candidates Night: Tuesday, 13 September 2011 at 6:30 p.m. in the Community Center. Board of Directors' Regular Meeting: Thursday, 15 September 2011, 7:00 p.m. at the Community Center. Association Annual Meeting: Wednesday, 19 October 2011 at 7 p.m. in Twin Peaks Elementary Auditorium.

# **Association Living** - Privacy Issues

Article submitted by Clint G. Goodman, Esq. of Goodman Law Office

Homeowners associations are a wonderful place to live. One obvious benefit to association living is that the association works to keep the community free of weeds, rubbish and trash. Sometimes owners report their next door neighbor because they are parking their car on the street, have weeds or are otherwise in violation of the Rules.

Once a complaint is received, we follow-up with the offending owner and work to cure any existing violations. Our ability to enforce the community documents is limited to what the Declaration of Covenants, Conditions and Restrictions, Articles of Incorporation,



Bylaws and Rules and Regulations say. Those documents allow the community to adopt an enforcement policy. The enforcement policy sets forth how we, as a community, approach violating owners and what steps we take to ensure that violations are cured.

On occasion, the complaining owner calls us to find out what action the association has taken or the status of the neighbor's "violation." Arizona Revised Statute, Section 33-1805(A) defines what information an association can provide to complainants. In summary, the law draws a line between information that can be disclosed and the information that may remain secret. "Personal" records of homeowners are off limits to other members. That may include what is being done about a complaint, what a letter says to an offending homeowner and how much money they owe to the association.

# Pool Maintenance Windmill Pool & Spa

Windmill Pool & Spa will be open for the Labor Day weekend, and will then **close down on September 6th** for repairs. As you may have read in last month's newsletter, the CRCA Board has approved servicing the Windmill Pool deck, following the Association Reserve Study and according to the budget for this year. The Board understands the inconvenience created by closing the pool for service, however, it is a necessary measure to allow our Community's valuable asset to be properly cared for and kept in a top notch condition.

The Community Center Pool will remain open while the Windmill Pool undergoes repair. Repairs are estimated to take about a month, and specific details about a reopening date will be posted on the www.crcatucson.com website once it can be better determined as the work progresses.





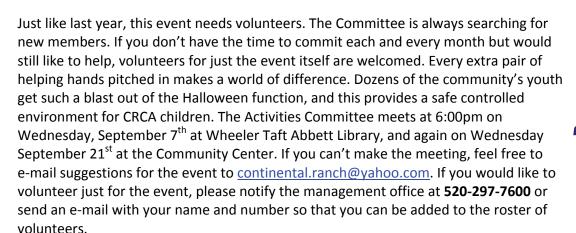
# Continental Ranch Activites Committee Presents

# Haunted House

### **CRCA Residents!**



Come enjoy Food provided by local businesses as well as a live Band! The event includes Balloons by Willy, Games, Prizes and more!



# Costume Contest!



Volunteers Info Sheet - Please fill out and return to CRCA Windmill Office				
Name:	Date:			
Address:				
Phone Number: Do	you want to join the Activities Committee?:			
E-mail Address:				
Do you want to only help for Halloween? : _	If yes, please fill out below.			
Dates available:	Time available:			

# Office Furniture Available

The CRCA Association Reserve Study has identified the replacement of the management office furniture this year. The Board of directors approved purchase of the new furniture at the August Board meeting, however, what will become of the old furniture has yet to be decided. If you think you would be interested in purchasing a desk from the Association, please contact the management office at 297-7600. At publication time of this September newsletter, the Board has not officially decided what will happen with the old furniture, but it may be offered on a first come, first serve basis – so if you might be interested, come to the office and management staff will take your information and contact you once the Board has made a decision.





# "Hello Fall" Vendor Fair & Pancake Breakfast

In an effort to help promote the local community, Canyon Community Bank is holding a vendor fair and pancake breakfast. This fun event will benefit the Marana Community Food Bank, and is a fun morning for everyone in the area to come out and enjoy.

The month of September is National Hunger Action Month, so on September 17th Canyon Community Bank is taking action. They are hosting a fun filled event in their parking lot to raise funds and food stores for the Marana Community Food Bank. Continental Ranch residents are welcomed to attend and enjoy visiting over 20 vendors, some light entertainment and a pancake breakfast. Food and Cash donations are requested to benefit the Marana Community Food Bank. Canyon Community Bank says, "Let's fill the food bank truck!"

Welcome in the coming Fall season by joining your friends and neighbors from 8:00-Noon at Canyon Community Bank, 8631 N. Silverbell, near the corner of Coachline Blvd and Silverbell Rd. For more information please contact Kathy Miller or Michelle Rich at (520) 544-2900.

# Continental Ranch Community Wide Yard Sale! October 15, 2011



7am - 2pm

Registration deadline is Tuesday October 11, 2011. Please complete the form below and return it to the Windmill Park Office along with the \$5.00 registration fee, check or money order only. The registration fee will fund the production of maps as well as advertisement in local newspapers. Large Item Pick Up will be held on October 22, 2011. Check this month's newsletter for a list of acceptable items.

	•	rd Sale Registratio CRCA Office by Octob		
Name:		Phone:		
Items for Sales:				
For Office Use:				 
Date:	Fee Collected:	Check #	Staff Initials:	<del></del>



Large-Item Trash Pickup Saturday October 22, 2011

# **Items NOT Acceptable For Bulk Trash Removal**

Refrigerators/Freezers • Ice Makers • Washer/Dryer • Stoves • Dishwasher • Heaters Air Conditioners • Appliances with Freon • Tires • Contaminated soil • Water Batteries • Pesticides • Flammable Liquids • Propane/Gas Cylinders Oil • Paint 55-gallon drums • Medical Waste • Asbestos Material • Railroad Ties • Computers Fluorescent bulbs and/or ballast • Construction material • Any hazardous waste-liquid

- All items must be on the curb by 6am and will be picked up by 6pm
- Items must be under 50 pounds and fit into a 6ft by 8ft area
- Landscape materials must be bundled nothing over 3 feet in length
- Furniture OK to set out

# Windmill Office Remodel

September will be a busy month in CRCA. As the fiscal year winds down, the Board has approved a project to remodel and reconfigure the Association's administrative office located at Windmill Park. By carefully adhering to a fiscally conservative budget strategy, the remaining budget for this year allowed for the decision to be made for an office "facelift". The goal of the remodel is to create a friendlier and more welcoming reception lobby. CRCA's administrative office receives many visitors and the Board hopes that this project will promote the image of the Association.

The most noticeable change will be the new location of the office entry, which will move to the northwest side of the office near the pool gate. The new entry will have storefront glass walls and the lobby will be larger and more open than the old layout. Inside, the office cubicles will be reconfigured and the meeting room will be moved to the east wing of the office. Interior paint will be restored with new colors. In compliance with the Association Reserve Study, the flooring will be replaced. In an effort to save funds in the long term, the old basic carpet and vinyl will be replaced with ceramic tile and narrow grout lines to make for an elegant look with lasting term durability and lower care requirements. Also following the Association Reserve Study, the office furniture will be replaced. The Board selected Herman Miller brand furniture, which comes with a 12-year warranty and is well known for a high level quality product, made in the USA.



If you visit the office during September or October, you may find construction underway. The office staff will continue to operate during the construction process, which is expected to take 6 - 8 weeks. Everyone's patience will be appreciated, since construction may make some administration tasks a little more challenging than usual. The staff will work hard to service the public while the project progresses towards completion. The scheduled completion date is to be no later than October 30th.

# Seniors And Retirees Of CRCA

September—soon the current summer heat wave will dissipate and we will again welcome the lowered temperatures with sunny skies greeting us each day!

During this month, we will enjoy our meetings, games, and local casual lunches with the "lunch bunch" on the 1st, 8th, 15th, 22nd and 29th. Birthdays will be celebrated on the 8th. Our meetings really begin at 9:30 a.m.; however, those of us who like to chat and enjoy the goodies provided by our members, arrive at 9:00. Also, our busy Activities Committee has planned dinner at the Steak Out on the 2nd, with carpools leaving the Center at 4:00 p.m. Sign up for reservations and carpool rides as needed. Dinner is scheduled for 5 p.m., so that drivers may be home before dark. A trip to the casino is scheduled for Friday, September 9th—departing the Center promptly at 9:00 a.m. Don't be late, or Betty will leave without you!! On the 23rd, we will carpool (9:00 a.m.) to Tumacacori National Park and later enjoy lunch next to the park before returning back home. Gaslight Theater is scheduled for the 29th—reservations required; carpool at 4:00 p.m. for pre-show dinner.

Don't forget to bring non-perishable food items to each meeting for the Marana Food Bank. Food and \$\$ are delivered weekly, so if you forget to bring your items, there's a cash jar available to accept a cash donation. Also, begin collecting school supplies, small items for the military gift boxes, pop can tabs for Ronald McDonald House, and pop cans for a local church youth group.

## This 'N That...

During September, we note that V-J Day is remembered on the 2nd; Labor Day is celebrated on the 5th, with the original intent of providing all workers a day of rest; Grandparents' Day is on the 11th; the "Star Spangled Banner" was written on the 14th in 1814 by Francis Scott Key; the U.S. Constitution was approved on the 17th in 1787; the U.S. Air Force was established on the 18th in 1987; POW/MIA Recognition Day is on the 19th; the VFW was established on the 29th in 1899; and Rosh Hashannah begins on the 29th.

September 11th—a day now etched in history is one we will always wish to honor. Four flights left the East Coast heading west, yet not one person aboard any of those flights would survive. Terrorist hijackers flew two planes into the World Trade Center towers, killing thousands of innocent people. A third plane exploded into the Pentagon, while the last plane crashed into a Pennsylvania field. Our world doesn't always make sense; let's remember those who perished and their grieving families whose lives were permanently altered because of this horrendous event.

The Phoenix Zoo now is a sanctuary for an endangered subspecies of squirrel from southern Arizona. Four of the last remaining 214 Mount Graham red squirrels known to exist were brought to the zoo's conservation center recently amid concerns that their isolated habitat in the tinder-dry Pinaleno Mountains could be wiped out by wildfire. Now that the weather is cooling down a bit, consider planning a family outing to the Phoenix Zoo.

Plans are underway for a massive solar tower twice as high as the Empire State Building and right in the middle of the Arizona desert! EnviroMission plans to break ground next year on the project in LaPaz County for the tower which is to generate enough electricity to power 150,000 homes.

# Thought For The Day

Those who say it cannot be done should not interrupt someone doing it! --Author Unknown



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of persons responsible for vandalism of Continental Ranch
Community Association property.

PLEASE CALL 297-7600 to make a report



# STRENGTHENING FAMILIES PROGRAM COMING TO CONTINENTAL RANCH AREA!!!!

- Want to strengthen your relationship with your 11 –14 year old?
- Want to reduce the risk of drug and alcohol use in your 11-14 year old?
- Want to enhance your skills of helping your teen handle frustration, resisting peer pressure, healthy communication, etc.?
  - Want to enhance your skills of setting rules and consequences with effective follow through?

If you answered yes to any of these questions, then you will want to attend the (No Cost) Strengthening Families Program (SFP) hosted by Arizona Youth Partnership. SFP is designed for parents/caregivers and their children ages 11-14. The program assists parents/caregivers with the transition to teen years by equipping them with tools to work through various issues with their youth. SFP provides opportunities where parents and youth learn together with fun and interactive activities. SFP program runs for 7 weeks two hours each week. In those 2 hours there is an individual parent and youth component and then a family component.



Coyote Trail Elementary September 12th through October 24th. Program will run one night a week from 6:00—8:00 pm.

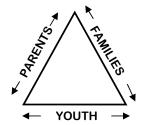
To reserve your spot or to find out more information about future program dates please contact: Heather Bruning, Family Relationship Educator at heather@azyp.org or 869-1716

**MUST REGISTER TO ATTEND!!** 



"This project is supported by the Governor's Office for Children, Youth and Families and the Arizona Parents Commission."





Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				Seniors 9am at CC ARC 7pm at WP	2	3
4	5 CRCA Office Closed Labor Day	6 Landscape Committee 7pm at CC	7 TOPS 10am at CC Activities Committee 6pm at Wheeler Taft Abbett Library	8 Seniors 9am at CC Board Study Session 6:30 at CC	9	10
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18	19	20	Activities Committee Study Session 6pm at CC TOPS 10am at CC	Seniors 9am at CC	23	24 CRCA office open 9am-1pm
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# October 2011

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						1
2	3 Pool Committee 7pm at CC	4 Landscape Committee 7pm at CC	5 TOPS 10am at CC Activities Committee 6pm at CC	6 Seniors 9am at CC ARC 7pm at WP Board Meeting 7pm at CC	7	8
9	10	11 Covenants Committee 6pm at CC	TOPS 10am at CC Finance Committee 6:30 pm at CC	Seniors 9am at CC	14	15 Community Wide Yard Sale
16	17	18 Election Committee 3pm at CC	19 TOPS 10am at CC Annual Meeting 7pm at Twin Peaks Elementary	20 Seniors 9am at CC ARC 2pm at WP	21	22 Waste Management Large Item Pick-up
23/30	24/31	25	26 TOPS 10am at CC	27 Seniors 9am at CC	28	29 CRCA office open 9am-1pm Halloween Event 5pm at WP

# **Neighbors**Helping Neighbors

Anyone in our community in distress who has received a compliance letter for landscape violations in their front yard, due to conditions beyond their control, please contact us so that we may assist you in your time of need.

We are neighbors helping neighbors in an effort to make CRCA a neighborhood we can be proud to be a part of.

If you want to be a part of this or need assistance, please contact us.

John and Nancy Lambert 579-1775 • jlambert04@comcast.net







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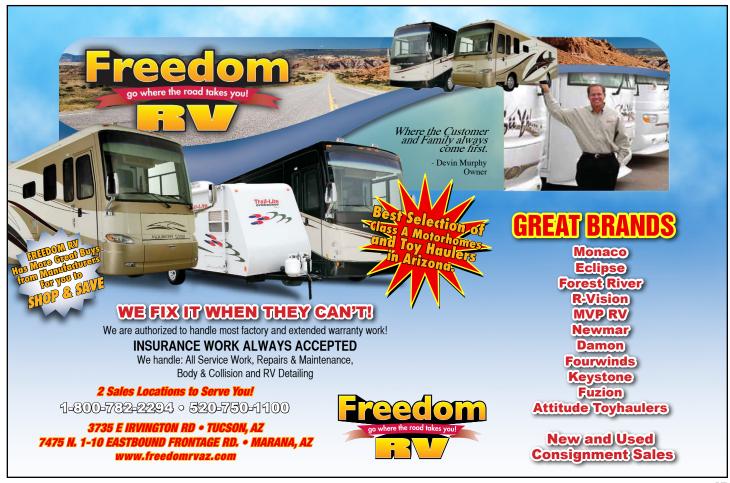
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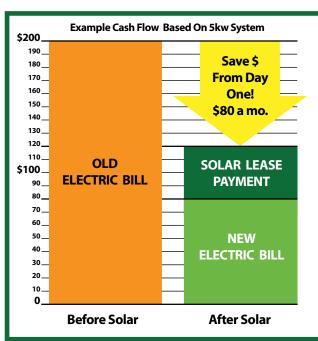


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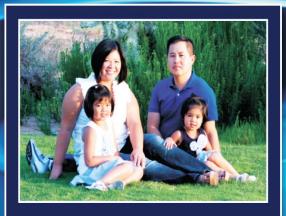


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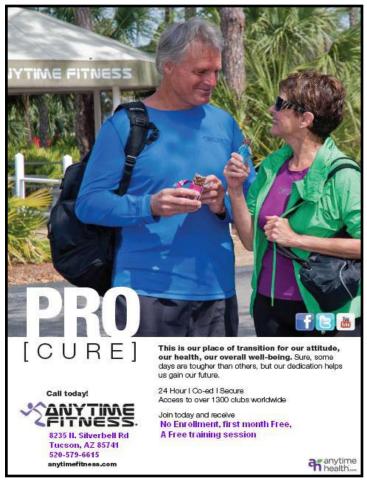
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520-382-2000

**Poison Control** 

520-626-6016

### Pima County Animal

(including for barking dogs)

520-243-5900

### Pima County Hazardous Waste

(including green pools on vacant property)

520-243-7999

**CRCA Office** 

520-297-7600

### **CRCA Emergency**

520-780-9163

Marana Permits

520-382-2600

**AZ Blue Stake** 

800-782-5348

### Marana Parks & Recreation

520-382-1950

### Waste Management

520-744-2600

**Tucson Water** 

520-791-3242

### **Tucson Electric Power**

520-623-7711

Southwest Gas

877-860-6020

### **CRCA Seniors Group**

520-572-1141

# **Newsletter Policies**

The Continental Ranch Windmill is published monthly by the Continental Ranch Community Association (CRCA), and is prepared under the direction of the Activities/ Publication Committee. Articles with bylines and letters to the Editor reflect the views and opinions of their respective authors and do not necessarily reflect the views or opinions of the Association, the Board of Directors, the Activities/ Publicity Committee, or the management company. We reserve the right to edit articles and letters for brevity and clarity.

### Letters To The Editor

Letters must be signed and include a phone number for verification. Names will be withheld upon request. Anonymous letters or articles will not be printed.

# **Advertising Policy**

The acceptance of a business ad in the newsletter does not constitute approval or endorsement by the CRCA. "The Association reserves the right, in its sole and absolute discretion, to refuse to accept any advertising submittal made by a prospective advertiser of the Association's newsletter or other publications." Ad publication is subject to space availability on a first-come, first-serve policy and could be denied or postponed due to lack of space in a specific issue. All advertising is subject to current Advertising Rates, as adopted by the Board of Directors. All copy for articles and camera-ready advertising is due at the Association office by the 15th of the month. Distribution will be approximately the first week of the following month. Ads may be submitted on Compact Disc (CD) to the management office, or by e-mail to jocelyn@ hoamanagementsolutions.com. The preferred file format for ad submissions is PDF, however JPEG is also accepted. For specific ad size dimensions please e-mail the address above for additional information.

# **Advertising Rates**

Business Card \$45

Quarter Page

Half Page \$130

Full Page \$227

Political Ads must have "Paid advertisement. Not endorsed by the CRCA" in at least 8 point type at the bottom of the ad.

<sup>\* 3</sup> and 6 month discounts available

# Management's Message

By all these lovely tokens September days are here, With summer's best of weather And autumn's best of cheer. Helen Hunt Jackson, September, 1830-1885

Dear Homeowners,

Enjoy your Labor Day September 5th. Please remember the Windmill Park Pool is closed September 6th until after repairs have been made. When it opens again you will have a beautiful deck. The Community Center pool will remain open while the Windmill Park Pool is closed. The Fall & Winter pool hours are 5 a.m. to 7:30 p.m.

The BOD has voted to remodel the Windmill Park office. Please be patient with us as we will be open during construction. Updates will be posted in the office window. Plans are now being made and scheduled. We expect it to be complete by November 1st.

Annual Meeting will be held October 19th at 7 p.m. at Twin Peaks Elementary School. You can meet and mingle with the candidates on 9/13/11 at the Community Center (front room) at 6:30 p.m. It is a good time to get questions asked and answered. Watch for your ballots in the mail toward the end of the month.

Many teams wish to use the Windmill fields. Just remember organized teams need to ask for permission to use the fields and must provide CRCA an insurance certificate.

Our Committees need members again. Please contact the office to see how you may serve.

On behalf of the Management Team, Josh, Aime, Paula and Jocelyn, may you enjoy September.

Best regards,

Dale De Men

Community Manager



Address 9150 N. Coachline Blvd.

Tucson, AZ 85743

Phone (520) 297-7600

Fax (520) 297-7917

Web www.CRCATucson.com

E-mail continental.ranch@yahoo.com

Dale De Men, Community Manager

dale@hoamanagementsolutions.com

Josh Seng, Assistant Manager

josh@hoamanagementsolutions.com

Aime Salinas, Accounts Manager

aime@hoamanagementsolutions.com

Paula Peck, Homeowner Covenants Liaison

paula@hoamanagementsolutions.com

Jocelyn Canovali, Office Assistant

jocelyn@hoamanagementsolutions.com

Office Hours:

Monday-Friday, 8 a.m. to 6 p.m. Saturday, 9 a.m. to 1 p.m. (once

per month)

Sunday, Closed

The office is now open one Saturday per month. We accept payments by check or money order; however, we will not handle any ARC issues.

In case of emergency, please call (520) 780-9163 and follow the prompts. This number is not for reporting violations or dealing with delinquencies.



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